

# Inspection report

## Sweetie's Daycare Day Care of Children

137 Strathearn Road  
Broughty Ferry  
Dundee DD5 1BR

<b>Inspected by:</b> <b>(Care Commission Officer)</b>	Pat MacKay
<b>Type of inspection:</b>	Unannounced
<b>Inspection completed on:</b>	10 April 2007

**Service Number**

CS2005109742

**Service name**

Sweetie's Daycare

**Service address**

137 Strathearn Road  
Broughty Ferry  
Dundee DD5 1BR

**Provider Number**

SP2005953035

**Provider Name**

Sweetie's Daycare

**Inspected By**

Pat MacKay  
Care Commission Officer

**Inspection Type**

Unannounced

**Inspection Completed**

10 April 2007

**Period since last inspection****Local Office Address**

Central East  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

## **Introduction**

Sweeties Daycare has been registered with the Care Commission since 2006. The nursery is registered to care for a maximum of 30 children from birth to five years. At the time of this inspection approximately 24 children were being offered a service on a full and part-time basis.

On the day of inspection 24 children attended the observed session. The nursery accommodation was situated on the upper floor of a divided private house. Most of the children's time was spent in the four nursery playrooms, which were reasonably well organised to create an inviting and welcoming nursery environment. All children have access to the outdoor play area which is situated in the rear garden of the building.

## **Basis of Report**

Before the inspection an assessment of the level of regulatory support was carried out. This service was assessed as requiring a medium level of regulation support. In accordance with Care Commission policy for 2007-8 the focus of the inspection was therefore on the following National Care Standards - Early Education and Childcare up to the age of 16:

Standard 3 :- Health and Wellbeing

Standard 5: - Quality of Experience.

During the visit which took place on 10th April, 2007 The Care Commission Officer:

- spoke with the manager /owner nursery staff and children.
- inspected the premises.

The Care Commission Officer also asked key questions relating to:

Child Protection Guidelines.

SSSC Codes of Practice.

The Fire (Scotland) Act 2005 introduced new regulatory arrangements in respect of fire safety, on 1 October 2006. In terms of those arrangements, responsibility for enforcing the statutory provisions in relation to fire safety now lies with the Fire and Rescue service for the area in which a care service is located. Accordingly, the Care Commission will no longer report on matters of fire safety as part of its regulatory function, but, where significant fire safety issues become apparent, will alert the relevant Fire and Rescue service to their existence in order that it may act as it considers appropriate. Further advice on your responsibilities is available at [www.infoscotland.com/firelaw](http://www.infoscotland.com/firelaw)

## **Action taken on requirements in last Inspection Report**

This was the first inspection of the service since its registration in 2006.

## **Comments on Self-Evaluation**

Information on electronic and written self evaluation processes was sent to the service a short time before this inspection and self evaluation was therefore yet to be completed.

## **View of Service Users**

Children were observed to be relaxed and confident in their interactions with staff and each other.

**View of Carers**

Due to the timing of this inspection the service had yet to distribute the questionnaires "How happy are you with your registered service?"

## **Regulations / Principles**

### **Regulation :**

### **Strengths**

### **Areas for Development**

## **National Care Standards**

### **National Care Standard Number 3: Early Education and Childcare up to the age of 16 - Health and Wellbeing**

### **Strengths**

Not all aspects of this standard was examined.

The nursery had policies in place which supported the care of children.

Internally the nursery rooms were bright and attractive. Staff had made effective use of space to provide an inviting environment with opportunities for individual and group play. The nursery had adequate toys and resources and these were well maintained. The nursery owner stated that one of her main priorities for the coming year was to add to these toys and resources.

Most of the children's time was spent in the four playrooms which were organised to create an inviting and welcoming nursery environment. Children had daily access to a fully enclosed grassed outdoor area which was situated to the rear of the building.

Children were provided with lunch and snacks throughout the day. The nursery has limited facilities for cooking and as a result food produced was simple and easily prepared. Lunch consisted of tuna or cheese sandwiches with angel delight and fruit to follow which most of the children enjoyed. Milk or water was offered to drink. Children under 1 year were offered potatoes and vegetables and both appeared to enjoy this.

#### **Child Protection:**

The nursery owner and the nursery manager demonstrated a good understanding of issues relating to child protection. The nursery's policy detailed the steps which would be taken by the nursery in the event of an investigation. They did not however have a copy of the area guidelines for child protection. The nursery does as yet have partnership status with the local authority, however, when this is in place all staff will be able to access training sessions on an assortment of topics one of which will be child protection.

#### **Infection Control:**

Procedures were in place for changing nappies within the nursery. Staff wore the appropriate non-seemed gloves and apron in order to carry out this procedure. Cleaning materials were available for cleaning of surfaces. Potties, if used, were kept within a designated area of the

toilet block. Children and staff were observed washing their hands when visiting the toilet and before lunch and the owner reported that all staff had access to information on infection control as part of their induction programme. The toilet block was clean, and there were procedures in place for cleaning and monitoring them throughout the day. Baby changing took place on a mat at waist height within the toilet block.

If children required a nap during the day cots, sleep mats, and bedding were provided. Linen and bedding were changed after use by each child and mats were routinely cleaned.

Scottish Social Services Codes of Practice:

All staff members had their own copy of the code and they would register when required. The owner and manager had begun to put together a training needs assessment for each staff member and this would be detailed in each staff file. The nursery at the time of inspection had a total of 6 qualified staff. Other staff members including the owner of the nursery were undergoing training for a child care and education qualification.

### **Areas for Development**

Children had limited opportunities to practice self help skills at lunchtime. (See Recommendation 1)

The nursery did not have a copy of the local Child Protection procedures. (See Recommendation 2)

The soap dispensers within the toilet block contained anti-bacterial soap. (See Requirement 1)

No screening was available in the toilet block for nappy changing. (See Recommendation 3)

Within the baby room the flooring was hard and there was no comfortable seating for staff. (See Recommendation 4)

### **National Care Standard Number 5: Early Education and Childcare up to the age of 16 - Quality of Experience**

#### **Strengths**

Not all aspects of this standard was examined.

Staff in attendance on the day of inspection demonstrated through discussions how they facilitated active play within the nursery environment. They were enthusiastic and keen to listen to and consider any suggestions made to them which would improve the service. The owner stated that staff ensured that children could exercise choice in most aspects of their play. The children viewed on the day of inspection were occupied and seen enjoying the activities which were of offer to them.

The outdoor play area which was situated to the rear of the building, ensured that children access to fresh air, with opportunities to take part in energetic and physical activities. A range of play equipment was situated here. Staff also made trips out to a nearby playpark in order to increase variety for children. Written risk assessments were available for all areas within the nursery, and the owner reported that all staff were involved in keeping these up to date.

Within the nursery playrooms, although space was limited, some toys were available such as a chute and a trampoline offered some opportunities for active play when indoors. Staff provided parents with information on all of the nursery activities through newsletters and their notice boards, in addition to daily verbal communication. Written activities sheets were issued to parents of babies under 2 years. Staff encouraged parents to ensure that their children provided suitable outdoor clothes, but acknowledged that sometimes this was not always successful.

### **Areas for Development**

Staff reported that occasionally children arrived at the nursery without suitable outdoor clothing. (See Recommendation 5)

Staff should consider additional ways to keep parents informed of daily activities being provided. (See Recommendation 6)

Staff had not had opportunities to take part in training opportunities for active and energetic play. (See Recommendation 7)

## **Enforcement**

No enforcement action has been taken against this service since registration.

## **Other Information**

N/A

## **Requirements**

The service provider should ensure that handwashing procedures should reflect infection control best practice.

This is in order to comply with SSI 2002/114 Regulation 4 (1) (a) - a requirement – a requirement to make proper provision for the health and welfare of service users. Timescale for implementation: immediately upon receipt of this inspection report.

## **Recommendations**

1. Staff should ensure that all children have opportunities to practice self help skills. Best practice would be that staff sat at the table with the children in order to facilitate eating and conversations.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

2. The nursery should obtain a copy of the local Child Protection guidelines.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

3. The service provider should ensure that all nappy changing procedures comply with the principles of dignity and privacy.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

4. The nursery owner may wish to review the comfort for children and staff within the baby room.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

5. In addition to encouraging parents to provide appropriate clothing and footwear for active and energetic play, staff may wish to consider providing acquiring a store of outdoor boots and clothing, which would ensure that all children could access the outdoors.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

6. It was suggested that the use of an information board positioned in either the entrance hall or one of the playrooms would provide additional daily information on children's activities for parents.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

7. Staff Training should facilitate learning opportunities for active and energetic play.

National Care Standards early education and childcare up to the age of 16 years  
Standard 3: Health and Wellbeing.

**Pat MacKay**



