

# Fairy Dust Kids Child Minding

Type of inspection: Unannounced  
Inspection completed on: 27 June 2019

**Service provided by:**  
MacGregor, Claire

**Service provider number:**  
SP2012983733

**Care service number:**  
CS2012309500

## Introduction

The Care Inspectorate regulates care services in Scotland. Prior to 1 April 2011, this function was carried out by the Care Commission. Information in relation to all care services is available on our website at [www.careinspectorate.gov.scot](http://www.careinspectorate.gov.scot).

This service was registered on 11 September 2012.

Claire MacGregor is the sole provider of the childminding service and will be known as 'the childminder' in this report. The service is registered to provide care to a maximum of five children at any one time under the age of 16, of whom a maximum of five will be under 12, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of children of the childminder's family.

During the inspection one minded children aged three years was present.

The childminder operates her service from her family home in a built up housing area close to local shops and amenities. The areas used for childminding included the livingroom, kitchen, upstairs bathroom and an enclosed garden to the rear of the property.

The childminders written aims included:

'To provide a homely and safe environment where kids will have the opportunity to be themselves, have fun, develop their character and enjoy activities.

Where parents and guardians will have peace of mind knowing their child be kept safe, healthy and stimulated.'

## What we did during our inspection

We arrived unannounced on Tuesday 25 June 2019 to carry out an inspection, but the childminder did not have any children. We returned on Thursday 27 June to carry out the inspection between 09:30 and 10:45.

During this inspection process we looked around the areas of the childminder's home used by minded children and gathered evidence from:

- The annual return document which was submitted before the inspection.
- Children's contracts and information recorded about them.
- Certificate of registration.
- Public liability insurance.
- Observation of practice
- Chatting to the child present

## Views of people using the service

One pre-school child was present during the inspection. He was happy in the care of the childminder, playing with diggers and action men.

## Self assessment

We did not receive a self-assessment document.

## What the service did well

The childminder interacted in a positive way with the child and could talk about their individual needs.

## What the service could do better

We talked to the childminder about having personal plans in place for all children. These should contain information about how they are being supported in their development. She should ensure the documents are dated and reviewed at least six monthly with parents.

The childminder should continue to seek training to keep up to date with current best practice.

## From this inspection we graded this service as:

Quality of care and support	3 - Adequate
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	3 - Adequate

## Quality of care and support

### Findings from the inspection

The childminder had contracts in place for all children in her care. She had basic information about some of the children's individual needs, routines and abilities. So she can support children's individual needs, she should ensure that she has this information for all the children in her care so she can compile personal plans within six weeks of them starting. Through discussion the childminder told us about the children she cared for and how she supported their development. We talked to the childminder about the requirement to have personal plans for children which contain information about how their health, well-being and safety would be supported to have positive outcomes. Although she talked with parents on a daily basis about their children she should formally review personal plans at least six monthly. (See recommendation 1).

Throughout the inspection the childminder interacted with the child in a positive and respectful way. The child present was happy in the care of the childminder and liked playing with the action figures, cars and watching television.

Children had some opportunities to learn about healthy lifestyles. The childminder told us how she encouraged children to play outdoors, go for walks in the woods and choose healthy snacks.

The childminder was aware of her responsibilities in relation to safeguarding children, but still had to attend training for this. None of the children had needed medication, but the childminder was aware of the information that to be recorded.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 1

1. The childminder should develop a personal plan for each child registered with her service to show how she is supporting their health, well-being and safety needs. Each plan should be reviewed at least once every six months with parents and where appropriate children. The plans should be signed and dated.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that 'my personal plan is right for me because it sets out how my needs will be met, as well as my wishes and choices' (HSCS 1.15) and 'I am fully involved in developing and reviewing my personal plan, which is always available to me'. (HSCS 2.17).

**Grade:** 3 - adequate

## Quality of environment

### Findings from the inspection

The childminder's home was well maintained and organised for the children. This meant that children were cared for in a homely environment that was welcoming and friendly. The childminder told us how she ensured the areas used by children were safe, clean and hygienic by carrying out visual risk assessments each day to ensure hazards were reduced and following a daily cleaning rota. We therefore saw that the environment was suitable for children to play in.

The garden was fully enclosed and offered children grass and paved areas to play on. Community resources such as the park and woods were also used to extend children's experiences. There were a range of resources available for children that included games, arts and craft material, wheeled toys and games for physical play.

The childminder had two dogs and four cats. We saw that the child was comfortable with them being around. The childminder advised that the cats normally stayed upstairs when she was childminding. She told us how she managed the pets around children so they became used to them. If the dogs became excitable she moved them to the utility room.

There was a system in place to record any accidents, but there had not been any since the last inspection. We had made a recommendation at the last inspection for the childminder to renew her First Aid certificate. She had not been able to attend a course so we will continue this. See recommendation 1.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

Grade: 4 - good

## Quality of staffing

This quality theme was not assessed.

## Quality of management and leadership

### Findings from the inspection

The childminder was a member of the Scottish Childminding Association (SCMA) and had valid public liability insurance in place.

We made recommendations at the last inspection about self-evaluation and using best practice guidance to keep up to date with current trends for children's service. The childminder had not introduced systems to evaluate her service and did not have evidence to support how she kept up to date with current practice. We talked with the childminder again about using documents such 'Building the Ambition' to reflect on the service she provides. Most of the communication and involvement with parents was carried out verbally. The childminder could consider other ways to ask for their views about the service. (See recommendation 1).

We again advised the childminder about the new Health and Social Care Standards which will be used to assess services at inspection. She should become familiar with this document and consider the outcomes for children using this. We also discussed how it could be used to develop her service if she considered some of the statements and identified how she met them.

The childminder had not managed to attend training as recommended at her last two inspections. She had found it difficult to source and attend courses. We talked to her about the importance of continued professional development and recording how she keeps up to date with current practice. This can be through attending training, completing on-line courses or researching topics. See recommendation 2.

## Requirements

Number of requirements: 0

## Recommendations

### Number of recommendations: 2

1. The childminder should improve her overall approach to self assessment and evaluation of the quality of her service. She should identify how she will continue to make improvements in her service and consider how she will gather and include feedback from children and parents in this process.

This is to ensure confidence in the people who support and care for me and is consistent with the Health and Social Care Standards which state that 'I benefit from a culture of continuous improvement, with the organisation having a robust and transparent quality assurance processes. (HSCS 4.19).

2. To improve her professional development, the childminder should identify training or research that will help her develop her skills and knowledge to enable the development of her service. She should keep a record of her professional development.

This is to ensure confidence in the people who support and care for me and is consistent with the Health and Social Care Standards which state that I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes. (HSCS 3.14).

**Grade:** 3 - adequate

## What the service has done to meet any requirements we made at or since the last inspection

## Previous requirements

### Requirement 1

In order to ensure that children are kept safe and protected the provider must, by 1 June 2019, ensure that the care service operates in compliance with the conditions of registration, in particular, condition number three states that only those named on the certificate can care for children. Additionally, the service must ensure that only those with a full driving licence and appropriate car insurance may transport children with their childminder escorting them.

This ensures care and support is consistent with the Health and Social Care Standards, which state, "I am confident that the people who support and care for me have been appropriately and safely recruited (HSCS 4.24). It also complies with Regulation 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

**This requirement was made on 23 May 2019.**

### Action taken on previous requirement

The childminder advised that no-one else cared for the children and only she transported them.

**Met - within timescales**

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

#### Recommendation 1

The childminder should develop a personal plan for each child registered with her service to show how she is supporting their health, well-being and safety needs. Each plan should be reviewed at least once every six months with parents and, where appropriate, children. The plans should be signed and dated.

This is to ensure care and support is consistent with the Health and Social Care Standards which state that 'my personal plan is right for me because it sets out how my needs will be met, as well as my wishes and choices' (HSCS 1.15) and 'I am fully involved in developing and reviewing my personal plan, which is always available to me'. (HSCS 2.17).

**This recommendation was made on 23 August 2018.**

#### Action taken on previous recommendation

The childminder had not developed personal plans for each child so we will continue this recommendation.

#### Recommendation 2

The childminder should improve her overall approach to self assessment and evaluation of the quality of her service. She should identify how she will continue to make improvements in her service and consider how she will gather and include feedback from children and parents in this process.

This is to ensure confidence in the people who support and care for me and is consistent with the Health and Social Care Standards which state that 'I benefit from a culture of continuous improvement, with the organisation having a robust and transparent quality assurance processes. (HSCS 4.19).

**This recommendation was made on 23 August 2018.**

#### Action taken on previous recommendation

The childminder had not introduced ways to self evaluate her service so we will continue this recommendation.

#### Recommendation 3

To improve her professional development, the childminder should identify training or research that will help her develop her skills and knowledge to enable the development of her service. This should include first aid and child protection training. She should keep a record of her professional development.

This is to ensure confidence in the people who support and care for me and is consistent with the Health and Social Care Standards which state that I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes. (HSCS 3.14).

**This recommendation was made on 23 August 2018.**

## Action taken on previous recommendation

The childminder had not attended training or kept a record of any research she had done so we will continue this recommendation.

## Complaints

Please see Care Inspectorate website ([www.careinspectorate.gov.scot](http://www.careinspectorate.gov.scot)) for details of complaints about the service which have been upheld.

## Enforcement

No enforcement action has been taken against this care service since the last inspection.

## Inspection and grading history

Date	Type	Gradings
17 Jul 2018	Announced (short notice)	Care and support 3 - Adequate Environment 4 - Good Staffing Not assessed Management and leadership 3 - Adequate
20 Sep 2017	Announced (short notice)	Care and support 4 - Good Environment 4 - Good Staffing Not assessed Management and leadership 3 - Adequate
10 Aug 2016	Unannounced	Care and support 3 - Adequate Environment 4 - Good Staffing Not assessed Management and leadership 3 - Adequate
21 May 2015	Announced (short notice)	Care and support 4 - Good Environment 5 - Very good Staffing Not assessed Management and leadership 3 - Adequate



Date	Type	Gradings	
30 May 2014	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	3 - Adequate

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