

Kilpatrick, Sheila Child Minding

Type of inspection: Announced (short notice)
Inspection completed on: 8 May 2019

Service provided by:
Kilpatrick, Sheila

Service provider number:
SP2008971954

Care service number:
CS2008186826

Introduction

The Care Inspectorate regulates care services in Scotland. Information in relation to all care services is available on our website at www.careinspectorate.com.

This service was registered with the Care Inspectorate on 1 April 2011.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. 'Getting it Right for Every Child' is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting it Right for Every Child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

The service is registered to provide a care service to a maximum of 6 children at any one time under the age of 16, of whom a maximum of 6 will be under 12, of whom no more than 3 are not yet attending primary school and of whom no more than 1 is under 12 months. Numbers are inclusive of children of the childminder's family.

The service operates from the childminder's home in East Kilbride, in South Lanarkshire. The accommodation that minded children accessed within the house included a kitchen, living/dining room and downstairs toilet. The enclosed rear garden is also used for childminding purposes.

What we did during our inspection

We wrote this report following a short notice announced inspection visit on 8 May 2019.

We sent care standards questionnaires to the service to distribute to relatives or carers of children who use the service. None were returned to us during the inspection process but we spoke with a parent via the telephone. Comments are included within this report.

During this inspection we spoke with the childminder and one minded child. We observed how she supported them during their time in the service. We looked at some documents including child information records, training records, policies and procedures.

Views of people using the service

One minded child was present during the inspection and were found to be happy, relaxed and settled with the childminder. They told us that they enjoyed going to soft play, the park and that their favourite game to play was swing ball.

Self assessment

We received an up to date completed self assessment document from the service provider after the inspection visit. This contained information which identified strengths and areas for the future development of the service. This was completed to a satisfactory standard.

What the service did well

The childminder had created a nurturing and inclusive environment for minded children. She was aware of children's interests and support needs. This helped her tailor her service to promote positive outcomes. Children's voices were valued and respected by the childminder.

What the service could do better

Personal plans must have input from parents and children as appropriate and reviewed inline with legislation. The childminder should continue with her plans to access further training to enhance her existing knowledge and skills and use the learning to develop and make improvements to her service.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

At this inspection, we looked at how the childminder gathered information about minded children and how this was used to plan children's care, learning and development. This included the required information to be kept as well as good practice records.

The childminder advised that she had good relationships with parents. She used questionnaires to gather information about how the service was provided and gave opportunities for parents to make suggestions for improvement. By having daily discussions with parents and children, this meant that she was able to be flexible in her approach to caring for the minded children; who were also able to influence how the service was provided to them.

Although the childminder had personal plans in place for children these were not reviewed inline with legislation (see recommendation 1). She gathered further information about children through 'All About Me' sheets to support how the service was provided to them. The childminder was knowledgeable about the children in her care and was able to demonstrate how she met their needs. She had worked with families to promote wellbeing with specific children.

The childminder advised that she used observations and listening to children to help determine what experiences to provide. She was able to support children in maintaining positive relationships by treating each other in a kind and caring manner. It was clear that the childminder had a child centered approach to providing support and nurture.

The parent we spoke with advised that the childminder keeps her up to date with her child's learning and progress as well as being flexible and accommodating with any changes to their child's routine.

We concluded that children and parents were offered good care and support by the childminder.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The provider should review and further develop the personal plans for all children inline with legislation.

This ensures care and support is consistent with the Health and Social Care Standards, which state that: 'I experience high quality care and support based on relevant evidence, guidance and best practice' (HSCS 4.11).

Grade: 4 - good

Quality of environment

Findings from the inspection

At this inspection we considered how the designated childminding areas were maintained to ensure children were safe and protected from harm and how well the childminding areas were used. All aspects considered were met. We gathered evidence through viewing the childminding areas and equipment, examining relevant records and observing how the children used the environment, local community and resources.

The childminder's home was bright, welcoming, and spacious. There was enough space available for children to be involved in different activities. The minded child advised us that she was able to influence what activities to be involved in for example she had requested to decorate pancakes and the childminder had provided different toppings for her use. The minded child enjoyed decorating them for everyone. The childminder had a variety of resources which covered the age groups of those who attended and that children were able to access independently. Healthy snacks and food choices were available for children.

The childminder used the rear garden for childminding purposes. She was keen to develop the range of experiences on offer to children, for example the minded children had recently built a 'Bug Hotel' and were keen to see who came to visit. We discussed the best practice guidance available on our website to support improvements. This was positive as it highlighted the childminder's commitment to the continuous development of her service. She advised that she also made good use of the local community to provide opportunities to

children which were dependent on their interest and age. The childminder had completed a risk assessment for all areas of the home. Infection control procedures were in place.

The parent we spoke with advised us their child is involved in different activities and that they are treated like a member of the childminder's family.

We concluded that children were being cared for within a good environment that was well maintained, had appropriate safety measures in place and was well resourced.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

At this inspection, we considered how the childminder evaluated the service, made improvements and kept informed of best practice and legislation. We gathered evidence through viewing relevant records and discussions on training and development opportunities.

The childminder advised that she kept her knowledge up to date through the Care News and Scottish Childminding Association websites. She advised that she had not developed her service as much as she would have liked recently, but that she was now in a position to progress and make improvements to her service. She demonstrated a desire to access training that was specific and focussed. This would provide opportunities for increased self evaluation and promote positive outcomes for children. We discussed the importance of accessing training to improve her knowledge and skills. She had recently attended GIRFEC and Safe and Secure training and advised that she had kept up to date through the CI and SCMA websites. The childminder would benefit from accessing further training (see recommendation 1).

The childminder was not registered with the local authority as a food business. She advised that she had made contact but had yet to receive a visit. We advised her to contact them again.

Information about the General Data Protection Regulation (GDPR) was shared with parents and she was registered with the Information Commissioner's Office. This was positive as she ensured that parents and carers were aware of best practice and legislation regarding data collection and retention. We discussed how she

needed to compile a formal GDPR policy and procedure and to familiarise herself with the relevant documents including updating her existing policies and procedures.

We discussed the best practice guidance for childminders which is available on our website <http://hub.careinspectorate.com/> which would support the development of the service through accessing documents such as, Your Childminding Journey, My Childminding Experience, My Creative Journey and Animal Magic.

The parent we spoke with advised that the childminder was kind, patient and was very professional in her practice. She spoke of both herself and her child's trust in the childminder providing a good service.

We concluded that the childminder provided a good service.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The provider should consider accessing further training to improve and develop their existing skills and improve the quality of information being recorded.

This ensures care and support is consistent with the Health and Social Care Standards, which state that: 'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes' (HSCS 3.14).

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings
24 Mar 2015	Unannounced	<div>Care and support</div> <div>4 - Good</div> <div>Environment</div> <div>4 - Good</div> <div>Staffing</div> <div>Not assessed</div> <div>Management and leadership</div> <div>4 - Good</div>
31 May 2011	Announced (short notice)	<div>Care and support</div> <div>4 - Good</div> <div>Environment</div> <div>4 - Good</div> <div>Staffing</div> <div>4 - Good</div> <div>Management and leadership</div> <div>Not assessed</div>
13 Aug 2010	Announced (short notice)	<div>Care and support</div> <div>4 - Good</div> <div>Environment</div> <div>3 - Adequate</div> <div>Staffing</div> <div>4 - Good</div> <div>Management and leadership</div> <div>Not assessed</div>

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