

Craigton Lodge Nursery Day Care of Children

5/7 Craigton Crescent
Peterculter
AB14 0SB

Telephone: 01224 733980

Type of inspection:

Unannounced

Completed on:

26 March 2019

Service provided by:

Craigton Lodge Nursery School Ltd

Service provider number:

SP2003000327

Service no:

CS2003001752

About the service we inspected

Craigton Lodge Nursery was previously registered and transferred its registration to the Care Inspectorate on 1 April 2011. It is registered as a day care of children to provide a care service to a maximum of 70 children aged between 0 and 5 years. Craigton Lodge Nursery operates Monday – Friday between the hours 8.00am – 6.00pm. The service will comply with the following staffing:

Age of Children Ratio – Adults to children

0 – 2 years 1:3

2 – 3 years 1:5

3 and over 1:8.

Two adults must be on duty at any one time (only adults in contact with children for the majority of the session should count towards ratios).

The service operates from two separate units set within their own grounds in the village of Peterculter, to the West of Aberdeen. The schoolhouse provides a care service for children aged from birth to 3 years. The other building known as Craigton Lodge Nursery provides a care service to children over the age of three. There is a large, fully enclosed garden for outdoor play.

The aims of the service include being committed to, "work in partnership with parents, respecting their knowledge of their child, and to provide support to families."

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC). This is Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of GIRFEC. They are: safe, healthy, achieving, nurtured, active, respected, responsible and included. They are often referred to as the SHANARRI wellbeing indicators.

How we inspected the service

A shared Education Scotland and Care Inspectorate inspection took place during the week beginning 10 December 2018. As a result of this inspection the Care Inspectorate made two requirements and six recommendations. Following the inspection in December 2018, the provider submitted an action plan and quality assurance calendar on the 20 March 2019 advising how they planned to meet the requirements and recommendations made during the inspection.

We visited the service on 26 March 2019 to complete a planned improvement visit and to assess if the provider had met the requirement that was due to be actioned by 14 January 2019.

During our visit in March 2019, we discussed the progress the service had made and gave advice as to how they could further improve the outcomes for children.

The outstanding requirement and the recommendations will be assessed during the next full inspection of the service.

Taking the views of people using the service into account

The children appeared happy and settled in the nursery.

Taking carers' views into account

We spoke to the manager and staff as part of the improvement visit. We did not speak to any parents during the visit and parents will be contacted for their opinions, views and suggestions when a full inspection is completed.

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

Requirement 1

To ensure children are protected from harm and neglect and that their wellbeing needs are met, the provider must ensure:

- the manager and staff are alert and respond appropriately to signs that children may be at risk of harm or their wellbeing may be compromised
- communication is effective including the sharing of records between the manager and staff.

Timescale - By 14 January 2019.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that 'I am protected from harm, neglect, abuse, bullying and exploitation by people who have a clear understanding of their responsibilities.' (HSCS 3.20); and 'I am protected from harm because people are alert and respond to signs of significant deterioration in my health and wellbeing that I may be unhappy or may be at risk of harm.' (HSCS 3.21); and in order to comply with Regulation 4 (1) (a) (Welfare of Users) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011.

This requirement was made on 27 February 2019.

Action taken on previous requirement

Staff were well informed of their roles and responsibilities in protecting children. The service had implemented the Aberdeen City Child Protection policy to ensure staff were fully aware of best practice procedures to safeguard children. A clear flowchart with the procedures to follow in the event of a concern was clearly displayed on the staff notice board and in the office. All staff were informed of their responsibilities and their knowledge and understanding assessed by management. All new staff were provided with child protection training before starting at the service.

Systems had been introduced to ensure management were aware of any issues and concerns about the children and families in their care. All children's files had been checked after inspection to ensure the service was getting it right for each child. The manager and senior practitioners audited the children's personal plans every month. This helped ensure there was no missed information to support children's individual needs.

Met - within timescales

Requirement 2

To ensure children receive high quality early learning and childcare, are kept safe and their wellbeing needs are met, the provider and manager must ensure quality assurance processes are introduced and implemented.

Timescale - By 1 April 2019.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state 'I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes.' (HSCS 4.19) and in order to comply with Regulation 3 (Principals) of the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011.

This requirement was made on 27 February 2019.

Action taken on previous requirement

Not assessed.

Not met

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

To ensure children are supported to progress and achieve, the provider and manager should ensure children are stimulated by a range of experiences and resources that develops their curiosity, imagination and creativity.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that, 'As a child, I can direct my own play and activities in the way that I choose, and freely access a wide range of experiences and resources suitable for my age and stage, which stimulate my natural curiosity, learning and creativity.' (HSCS 2.27).

This recommendation was made on 27 February 2019.

Action taken on previous recommendation

Not assessed.

Recommendation 2

To ensure children's health and wellbeing needs are met, the provider and manager should ensure children are offered healthy food choices in line with the best practice guidance, 'Setting the Table.'

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that, 'I can choose suitably presented and healthy meals and snacks, including fresh fruit and vegetables, and participate in menu planning.' (HSCS 1.33).

This recommendation was made on 27 February 2019.

Action taken on previous recommendation

Not assessed.

Recommendation 3

To ensure children are comfortable and safe when sleeping, the provider and manager should ensure children are not sleeping for lengthy periods of time in pushchairs.

Further information can be found at: www.scottishcotdeathtrust.org

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that, 'I experience high quality care and support based on relevant evidence, guidance and best practice.' (HSCS 4.11).

This recommendation was made on 27 February 2019.

Action taken on previous recommendation

Not assessed.

Recommendation 4

To ensure children are kept safe and well, the provider and manager should ensure staff follow best practice infection prevention and control procedures.

Further information can be found in the guidance, Infection Prevention and Control in Childcare Settings. This can be found at: www.hub.careinspectorate.com

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that, 'I experience high quality care and support based on relevant evidence, guidance and best practice.' (HSCS 4.11).

This recommendation was made on 27 February 2019.

Action taken on previous recommendation

Not assessed.

Recommendation 5

To ensure children receive high quality early learning and childcare, are kept safe and their wellbeing needs are met, the provider and manager should ensure they are cared for by trained and competent staff.

This is in order to ensure that care and support is consistent with the Health and Social Care Standards which state that, 'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes.' (HSCS 3.14).

This recommendation was made on 27 February 2019.

Action taken on previous recommendation

Not assessed.

Recommendation 6

To ensure children receive high quality early learning and childcare, are kept safe and their wellbeing needs are met, the provider and manager should promote a culture of continuous improvement involving staff, parents and children.

This ensures that care and support is consistent with the Health and Social Care Standards which state 'I benefit from a culture of continuous improvement, with the organisation having robust and transparent quality assurance processes' (HSCS 4.19).

This recommendation was made on 27 February 2019.

Action taken on previous recommendation

Not assessed.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings
13 Dec 2018	Announced (short notice)	Care and support 2 - Weak Environment 3 - Adequate Staffing 3 - Adequate Management and leadership 2 - Weak
6 Dec 2016	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
10 Dec 2014	Unannounced	Care and support 4 - Good Environment 5 - Very good

Date	Type	Gradings	
		Staffing Management and leadership	5 - Very good 5 - Very good
13 Dec 2012	Unannounced	Care and support Environment Staffing Management and leadership	6 - Excellent 5 - Very good 5 - Very good 5 - Very good
5 Oct 2010	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good Not assessed Not assessed Not assessed
10 Dec 2009	Unannounced	Care and support Environment Staffing Management and leadership	6 - Excellent Not assessed 5 - Very good Not assessed
17 Oct 2008	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good

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