

Vici Rodgers Childminding Child Minding

Type of inspection: Announced (short notice)
Inspection completed on: 18 December 2018

Service provided by:
Rodgers, Victoria

Service provider number:
SP2013985146

Care service number:
CS2013319103

Introduction

The Care Inspectorate regulates care services in Scotland. Information in relation to all care services is available on our website at www.careinspectorate.com.

The service was registered on 21 November 2013.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. Getting it Right for Every Child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting it Right for Every Child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

Ms Rodgers is registered to provide a care service to a maximum of 6 children at any one time under the age of 16, of whom no more than 3 are not yet attending primary school and of whom no more than 1 will be under 12 months. Numbers are inclusive of children of the childminder's family.

Ms Rodgers provides her service from the family home which is located in Stepps, North Lanarkshire. The area of the home used for childminding purposes are the living room, dedicated playroom and rear outside space.

What we did during our inspection

We wrote this report following an announced inspection carried out on 18 December 2018.

We sent care standards questionnaires to the service to distribute to relatives or carers of children who use the service. Two were returned to us during the inspection process. Comments will be included within this report.

During the inspection we spoke with the childminder and observed how she gave care and support to the minded child. We looked at some documents including child information records and policies and procedures.

Views of people using the service

One minded child was present during the inspection. They were found to be happy, relaxed and confident with the childminder. The child accessed resources independently and was able to ask for support when needed.

Self assessment

We received a completed self assessment document from the service provider. This contained information which identified strengths and areas for the future development of the service. This was completed to a satisfactory standard.

What the service did well

The childminder had created a warm, safe and inclusive environment for minded children. She kept detailed information on children's interests and support needs. This helped her tailor her service to promote positive outcomes. Children's voices were valued and respected by the childminder.

What the service could do better

The childminder should ensure that medication records are kept inline with best practice. She should continue with her plans to access further training to develop and make improvements to her service.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

At this inspection, we looked at how the childminder gathered information about minded children and how this was used to plan children's care, learning and development. This included the required information to be kept as well as good practice records.

The childminder provided various ways for parents/carers and children to have input into how the service was provided. Parents were able to comment on their children's folders which detailed their learning and development. Questionnaires were used to gether more formal feedback about all aspects of her service. She advised that she speaks to parents and children on a daily basis. Sharing information this way meant that she was able to be flexible in her approach to caring for the minded children. Children were also able to influence the service on the support being offered through the 'Pineapple of Thought' where children could leave their thoughts on activities, experiences or achievements.

The childminder had developed personal plans for children which informed how she cared for and supported them. The childminder was very knowledgeable about the children in her care and was able to demonstrate how she met their needs. She had worked with families to promote wellbeing with specific children. This was positive as it meant that the care being offered to children was consistent and meaningful.

Parents commented: "She knows and employs the same parenting strategies as us.....Vici is our main liason with nursery and communicates any notes as needed" and "I discuss the care of my child frequently with Vici".

We concluded that children and parents were offered very good care and support by the childminder.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of environment

Findings from the inspection

At this inspection we considered how the designated childminding areas were maintained to ensure children were safe and protected from harm and how well the childminding areas were used. All aspects considered were met. We gathered evidence through viewing the childminding areas and equipment, examining relevant records and observing how the children used the environment, local community and resources.

The childminder's home was bright, welcoming, clean and spacious. There was space available within the home for children to be involved in different activities. She had a dedicated playroom which had a variety of resources available to all the age groups of children who attended. She had completed risk assessments for all areas of the service and there were infection control procedures in place.

The outdoor space was fully enclosed and provided a good sized environment for children to explore and be involved in outdoor experiences. The childminder stated that she made good use of the local community spaces and groups for providing social opportunities to children which were dependent on their interest and age.

Parents commented about the environment: "Vici is always very interactive with the children. My child has taken part in fun activities" and "Vici gives my child lots of stimulating activities and attends several playgroups".

We concluded that children were being cared for within a very good environment that was well maintained, had appropriate safety measures in place and was well resourced.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 – very good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

At this inspection, we considered how the childminder evaluated the service, made improvements and kept informed of best practice and legislation. Most aspects considered were met. We gathered evidence through viewing relevant records and discussions on training and development opportunities.

We discussed the administration of medication and the need to adhere to the written guidelines on each medication administered (see recommendation 1).

She advised that she kept her knowledge up to date through online research. Although the childminder had attended First Aid training she had not attended any other training since her last inspection (see recommendation 2).

She was keen to access further training and possibly an early years qualification. This would be positive and highlighted the meaningfulness of training and influence how the service was provided to children.

We discussed the best practice guidance for childminders which is available on our website <http://hub.careinspectorate.com/> which would support the development of the service through accessing documents such as, Your Childminding Journey, My Childminding Experience and Animal Magic. This would provide opportunities for increased self evaluation and promote positive outcomes for children.

The childminder was not registered with the local authority as a food business service but advised she would investigate this. We also discussed the General Data Protection Regulation (GDPR) and she had provided a statement to parents regarding data collection and retention. She was not yet registered with the Information Commissioner. She advised that her policies and procedures would be reviewed inline with best practice and legislation.

Parents commented: "At least once a year vici updates/reviews our info, but she is aware and interested in our child's life outside her home. So always knows if things are changing" and "I am more than confident that any worries would be listened to and every effort made to resolve these".

We concluded that the childminder provided a good service which promoted children's health, safety and wellbeing and supported them to reach positive outcomes.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 2

1. To ensure that records of the administration of medication are clear and concise, the provider must adhere to the Administration of Medication guidelines.

This ensures care and support is consistent with the Health and Social Care Standards, which state that: 'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes' (HSCS 3.14).

2. The childminder should access further training to develop her existing knowledge and skills, which could include but not be limited to: Child Protection, Outdoor Play and GIRFEC.

This ensures care and support is consistent with the Health and Social Care Standards, which state that: 'I have confidence in people because they are trained, competent and skilled, are able to reflect on their practice and follow their professional and organisational codes' (HSCS 3.14).

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
29 Oct 2014	Unannounced	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	Not assessed
		Management and leadership	4 - Good

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Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

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