

Newbattle Community Nursery Day Care of Children

Newbattle Community Education Centre
67 Gardiner Place
Newtongrange
Dalkeith
EH22 4RT

Telephone: 0131 663 6055

Type of inspection:

Unannounced

Completed on:

29 November 2018

Service provided by:

Newbattle Community Nursery

Service provider number:

SP2003003057

Service no:

CS2003013249

About the service

The service transferred to the Care Inspectorate when the Care Inspectorate came into being in 2011.

Newbattle Community Nursery is registered to provide a care service to a maximum of 46 children at any one time aged from 6 months to not yet attending primary school of whom no more than 6 are under 2 years. The nursery is situated within Newbattle Community Education Centre in the Newtongrange area of Midlothian. There is one large playroom for children aged 2 - 5 years and a small cosy playroom for children under the age of two. Children have access to a safe enclosed garden. The service can also access a large hall and the community garden.

The service aims are to provide:

- 'A balanced, stimulating curriculum based upon national and local guidelines.
- Progress in children's development through on-going observations and staff interaction, which meet the children's individual needs.
- Support for the children in all aspects of their development of learning.
- Support for children and families by working in close partnership with parents and relevant agencies.
- A safe, relaxed and happy learning environment.
- A range of motivating and appropriate activities using quality resources.
- A well-managed nursery based on good leadership and quality assurance provided through effective team work'.

We check services are meeting the principles of Getting It Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. There are eight wellbeing indicators at the heart of Getting It Right For Every Child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included.

What people told us

Children of all ages were confident and happy in their surroundings and with the staff caring for them. They freely made their own choices of activities both indoors and outside. Some children were happy to chat with us and invited us to join in with their play.

In preparation for this inspection, we sent 35 care standard questionnaires for parents to complete. We received 12 completed questionnaires with all respondents telling us that overall they were happy with the quality of care their child received at the service. Comments included:

'The baby room is good for my child. He has come on in his talking and interaction with other children. He loves playing with all the staff'.

'(Manager's name) and the staff are amazing with my children and all of the children within the nursery setting'.

'(Manager's name) and her team are amazing! They are so friendly, approachable and will bend over backwards to support my son. He has come on leaps and bounds being at Newbattle nursery. My son loves his nursery and always talks so highly of staff and things he does. At pick up I always get the same feedback from staff. They all work so hard and put so much effort into planning which shows on the entrance wall art'.

'More space within the playroom to cater for all ages'.

'Excellent nursery. My child has flourished since attending and looks forward to her days there. Staff are excellent with the kids'.

'Both my children had accessed many childcare providers over the years and this Newbattle community pre-school is the best we have had. The staff are fantastic, the children are well stimulated and very well cared for. Nothing short of excellent'.

'Great nursery with amazing staff'.

'Great service, the staff are always friendly, helpful and available to talk when needed. Everyone comments on how helpful, happy and vibrant our son is and we have this nursery to thank for that. We are so happy we chose this nursery, definitely recommend'.

'Our daughter has had an excellent experience over the past 3 years attending Newbattle Community Nursery. All the staff are great and are involved with all the children in all areas of the nursery. My daughter knows every staff member and loves them all'.

Self assessment

The service has not been asked to complete a self assessment in advance of the inspection. We looked at their Standards, Quality Improvement plan and were in agreement with how the service planned to develop and improve.

From this inspection we graded this service as:

Quality of care and support	3 - Adequate
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

Children and their families were welcomed into the service in a friendly and professional manner. Staff showed a genuine care for those attending the service. On arrival, children happily entered their playroom, keen to share time with their friends and the staff.

Throughout the nursery, children appeared content in their play. Within the baby room there was an emphasis on ensuring a continuity of care between home and nursery. Baby room staff quickly responded to children's need for cuddles and support, promoting their emotional wellbeing and creating a feeling of being nurtured and well cared for. The older children showed us around their playroom and outdoor play area. Many of the preschool children had been attending for many years and there was an apparent home from home environment where they felt included and safe with a sense of belonging.

Consultation with parents and children was working well, with a variety of opportunities available for families to

comment on and get involved in the life of the nursery. The completion of information forms when children started using the service enabled staff to provide an environment suited to each child's individual needs, supporting their inclusion. Staff gave parents detailed information about their child's day and this helped them to be included in the nursery experience. Staff valued the partnership they had established with parents in order to promote the best outcomes for children. Information sharing throughout the nursery created an inclusive ethos with a focus on partnership working.

Children experienced positive transitions between different playrooms, as the arrangements were flexible and taken at the children's pace. We spoke with staff about their transition arrangements to support children moving on from nursery and we saw there was an effective plan to build children's confidence for this change in their lives.

Staff set up activities and provided resources which they knew the children were interested in and would enjoy. The outdoor area offered a variety of spaces for children to explore. Children had daily access to outdoor play which supported their health and well-being needs. On the day of the inspection, we saw children and staff playing in the rain with positive interaction from staff.

What the service could do better

In reading files of children who had dietary and medical needs we saw there were no written records of how this will be managed by staff. We spoke about how there needed to be a detailed care plan for children with clear instructions for staff so they can meet children's needs with confidence and consistency. See recommendation one.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. To support children's health and wellbeing the provider should ensure a consistent system is developed to record children's medical and dietary needs and show how these will be met by the service. This is to ensure care and support is consistent with the Health and Social Care Standards which state that 'My personal plan (sometimes referred to as a care plan) is right for me because it sets out how my needs will be met, as well as my wishes and choices' (HSCS 1.15)

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings
28 Feb 2017	Unannounced	Care and support Environment Staffing Management and leadership 5 - Very good Not assessed Not assessed 4 - Good
16 Dec 2014	Unannounced	Care and support Environment Staffing Management and leadership 5 - Very good 5 - Very good 5 - Very good 5 - Very good
21 Jan 2013	Unannounced	Care and support Environment Staffing Management and leadership 5 - Very good 5 - Very good 5 - Very good 5 - Very good
26 Nov 2010	Unannounced	Care and support Environment Staffing Management and leadership 5 - Very good Not assessed Not assessed Not assessed
20 Jan 2010	Unannounced	Care and support Environment Staffing Management and leadership 4 - Good Not assessed 5 - Very good Not assessed
19 Nov 2008	Unannounced	Care and support Environment Staffing Management and leadership 5 - Very good 5 - Very good 5 - Very good 5 - Very good

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Care Inspectorate
Compass House
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Dundee
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