

Forbes Children's Nursery Greenhill Day Care of Children

7 Bruntsfield Terrace
Edinburgh
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Telephone: 0131 228 4513

Type of inspection:
Unannounced

Completed on:
11 July 2018

Service provided by:
Forbes GR Ltd

Service provider number:
SP2013012171

Service no:
CS2013320787

About the service

Forbes Children's Nursery Greenhill registered with the Care Inspectorate on 10th February 2014 and is registered to provide a care service to a maximum of 55 children at any one time aged from three months to entry into primary school. The service is located in the Bruntsfield area of Edinburgh. The building is spacious with a variety of rooms spread over two floors and a large back garden.

Forbes Children's Nursery Greenhill is a family run business. The website states, "In an environment which is just 'One step from home', we believe in the importance of learning through play with a strong emphasis on time spent outdoors."

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure that they have the best start in life, are ready to succeed and live longer, healthier lives.

We check that services are meeting the principles of Getting It Right For Every Child (also known as GIRFEC). Set up by the Scottish Government GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for all children and young people - and what they can do to improve. GIRFEC is being woven into all policy, procedure, strategy and legislation that affect young people and their families.

There are eight wellbeing indicators at the heart of GIRFEC. They are safe, healthy, achieving, nurtured, active, respected, responsible and included. They are also known as the SHANARRI indicators. We use the indicators at inspection to assess how services are making a positive difference for children.

What people told us

Children were confident in recalling their learning experiences as they happily showed us around the nursery and garden. They told us

"We can find bugs here. That's why nurseries have rocks, so that you can find bugs".

"Don't pick the petals off the plant because they are growing we can pick them off the ground".

"Do you want to smell the herbs?" and proceeded to tell us the names of the plants.

"We are going into space but we have abandoned our rocket to make more space outfits".

"I think it might be a dinosaur bone", whilst digging in the garden.

Children showed us photographs in the floor books and told us

"That's me walking in the stream, it's in the wild".

"It's the countryside".

"It's Forest school. It was great walking in the stream, I fell over but I didn't get wet because of my waterproofs".

"That's me measuring a tree".

Seventeen Care Standards Questionnaires were issued to the service prior to the inspection, eleven completed questionnaires were returned to us. Parents were extremely happy with the care their child received. Their written comments included:

"We cannot speak highly enough of Forbes Greenhill Nursery. Our two children are extremely happy and very well cared for there. The staff are wonderful with children and parents. The physical premises are excellent, in particular the outdoor areas".

"I genuinely could not be happier with the love and care that is shown to both of my boys on a daily basis at Forbes. Their attention to detail and can do attitude never ceases to amaze me. It makes going to work do-able".

"I cannot praise the nursery highly enough and I have absolutely no complaints. We have two children in the nursery, one in the baby room and one in the pre-school room and I genuinely cannot think of anywhere I'd rather they were for childcare".

"We are extremely happy with the service- which is individual and catered for each child. Both my children are extremely happy and well cared for".

"Both of my children have attended Forbes Greenhill and it is an excellent nursery with caring staff. It has a great variety of activities including Forest Schools and has a wonderful garden. Both my children are exceptionally happy attending nursery and love all the staff. I would highly recommend this nursery to anyone".

"Forbes Greenhill provides a wonderful nursery but the most important is the fantastic staff. From the moment that my first child started, they have all been welcoming and so caring. They know everyone and all children are cared for as individuals. There are numerous opportunities as a parent to be involved, you really feel part of a wider family. Plus they are progressive in terms of outdoor play".

"Excellent supportive environment. They have provided a wonderful individualised service for us and our daughter including helping to support her through major life events, including bereavement. I couldn't be happier with the care we have received, our daughter is a happy, kind, confident little person, ready to start school".

"The nursery provides an interesting, stimulating and caring environment for our child. The staff are all incredibly friendly and caring".

"Our child very much enjoys her time at Forbes Greenhill. The staff are friendly, caring, knowledgeable about childcare and know her well and seem happy in their work. Our child has lots of opportunities to do different activities both indoors and outdoors and to choose what she would like to do. There are often trips to other places such as Carcant, the park, a nearby care home for the elderly, Festival Fringe shows, the museum and Forest schools. The events involving parents are good too, focus groups, Christmas show and family BBQs. We are very happy with the service provided. Our child has developed good friendships with the other children and good relationships with staff. She has really benefitted from her time there".

Self assessment

The service had not been asked to complete a self assessment in advance of the inspection. We looked at their improvement plan. They demonstrated their priorities for development and how they were monitoring the quality of the provision within the service.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	6 - Excellent
Quality of staffing	not assessed
Quality of management and leadership	not assessed

What the service does well

Forbes children's nursery at Greenhill offered a friendly home from home atmosphere. Staff were nurturing and respectful towards children, who were valued, loved and secure. There was a consistent staff team who worked well together. Staff were pro-active and passionate in their approach to improve outcomes for children and provide exciting and meaningful experiences. Staff were excellent role models, who had extremely high aspirations for children and celebrated their individuality. It was evident from our conversations with children that their learning had been imbedded and that they were successful and competent learners.

There were a variety of opportunities for children to experience the outdoors every day and regularly explore a natural environment in a real life way, this included trips to the countryside and forest schools. The nursery had just started a Beach school this year, where the children went to the beach to explore for the entire day.

Staff had good relationships with parents and provided opportunities for parents to be involved within the nursery. Parents were invited to celebrate Mother and Father's day by having breakfast with their child. Each year a leavers camp out was held for children moving on to school. Staff went with the children in the afternoon to the beach to set up camp, they were joined by parents and siblings later in the afternoon and they camped out together overnight. This demonstrated staffs commitment to children and their families and celebrated the relationships which they had built.

Staff had organised an art exhibition of children's work in the National Gallery of Scotland. This demonstrated to children how they were respected and gave them a real sense of achievement. The nursery had developed links with a local residential home for the elderly. Research suggests that these relationships provide opportunities for children to develop their social and emotional skills as well as building links in their community.

The nursery had a variety of natural materials of a high quality. Each room provided opportunities for children to explore, learn, be creative, discover and develop new skills. A range of experiences encouraged children to share their thinking, talk about their interests and imagine their theories.

The large outdoor area outdoor area offered a range of real life experiences for children. The garden was aesthetically pleasing with mature plants, flowers and vegetable planting. Children told us what they had been growing and were able to name all the herbs and plants. Children explored and used the natural environment to develop their creativity, confidence in risk management and independence.

Staff routinely reflected upon their practice and a culture of evaluative practice was well embedded in the setting. The views of staff, parents, children and the community were carefully considered as on-going developments were planned to maintain this already highly performing service.

What the service could do better

Forbes Children's Nursery Greenhill should continue to monitor and maintain the very high standards of quality. They should ensure that they continue to be rigorous in identifying any areas for improvement and implementing action plans to address these.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
11 Jul 2016	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	5 - Very good
15 Jul 2014	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good

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