

Deane, Kerry Child Minding

Type of inspection: Unannounced
Inspection completed on: 31 May 2018

Service provided by:
Deane, Kerry

Service provider number:
SP2004931794

Care service number:
CS2004072379

The service

Introduction

The Care Inspectorate regulates care services in Scotland. Information in relation to all care services is available on our website at www.careinspectorate.com.

The service is registered to provide care from Ms Deane's home in North Lanarkshire. Ms Deane is registered to provide care for a maximum of six children under the age of 16 at any one time, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. The numbers are inclusive of the childminder's own family.

From 1 June 2017 until 31 August 2018, on two or three days across Monday to Wednesday, during term-time only, to provide a care service to a maximum of seven children at any one time under the age of 16, of whom no more than four are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of the childminder's family. This element of the conditions only applies to the children identified in the variation application dated 25 January 2017. Should any of the children leave the service or no longer require care before 31 August 2018, this element of the condition will cease with immediate effect.

Mr Gary Meudell is employed as an assistant.

Ms Deane aims to provide a "happy, friendly and caring environment" for both parents and children. .

Six children were registered to receive care during the week of the inspection, one child was present on the day of the inspection.

What we did during our inspection

We compiled this report following a short notice inspection which took place between 09:25 and 11:45 on the 31 May 2018. This inspection was carried out by an Inspector.

During the inspection we spoke to the childminder and the minded children present. We looked at a number of documents including health and safety records, personal plans and certificates of training.

We check services are meeting the principles of Getting it Right for Every Child, Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with services that can help them. There are eight wellbeing indicators at the heart of Getting it Right for Every Child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

Views of people using the service

We gathered the view from one parent of a child using the service, they told us they were very happy with the service provided. The childminder had worked with them to meet their child's needs and their child had participated in a range of activities at home and out and about in the local community. The parent described the service as 'a home, from home' and told us the childminder had been very supportive and shared lots of advice, for example in relation to childhood illnesses and child development needs.

We observed the minded child present and found them to be very settled and comfortable in the childminder's home and garden. The child was having fun playing with a range of toys.

Self assessment

The Care Inspectorate received a completed self-assessment from the childminder. The childminder identified what they thought they did well.

What the service did well

The childminder's home was welcoming and friendly. The childminder had made good use of the space available to them and had a wide range of resources inside and outside their home. The childminder was well informed about childhood illnesses, child development and about the safe guarding of children. The childminder was confident discussing examples of how they had supported children's needs in partnership with families and other professionals.

The childminder was registered as a food business and provided healthy, homemade, nutritious foods for the children and encouraged children to participate in regular active play.

What the service could do better

Sections of the childminder's garden were under development. The childminder informed us that these areas were not in use and would not be used until safe and secure. The childminder had a trampoline we advised the childminder to check the manufacturers recommended age restrictions.

To further support the evaluation and continuous improvement of the service, the childminder should gain copies and read good practice guidance documents such as Build the Ambition, Child Smile and the Health and Social Care Standards.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	4 - Good
Quality of staffing	4 - Good
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

We asked the childminder how they identified and supported children's needs. The childminder explained that before a child starts using the service they met with the child and family members to discuss the care to be provided. This included information about children's daily routine, personal preferences and development needs. New children were encouraged to have settling in visits to become familiar with new surrounding and create a bond with the childminder.

Once children were settled and the childminder got to know them, the childminder put in place a personal planning folder for each child to record their needs and how they planned to support these. Through observing children's progress and regularly discussing changes with parents, the childminder kept well informed about each child's needs. This allowed the childminder to provide the right care and support. We advised the childminder to review the different methods used to record such information, this is to reduce duplication and ensure all paperwork held is meaningful and supports them to provide the right care for each child. To further support the childminder identify children's needs and how to support these, the childminder should refer to guidance documents such as Health and Social Care Standards and Building the Ambition.

The childminder provided the daily meals and snacks. They consulted with the children and families to find out the types of foods they liked and any dietary needs. The childminder told us that they provide homemade foods.

We were satisfied with the childminder's policies and procedures to ensure the safeguarding of children. The childminder had completed child protection training since the last inspection, they did agree that they would organise to update this again before their next inspection.

The childminder had reviewed and updated the management of medication policies following the last inspection. We found the policy to be meeting good practice guidance. On checking the records held we advised the childminder to record more detail on the consent form such as the dosage of medication to be given.

On the day of inspection we found the child present to be happy, content and having formed a positive relationship with the childminder. They were fully engaged in their play exploring and being creative.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 – very good

Quality of environment

Findings from the inspection

The childminder used the open plan living room and dining area, downstairs toilet, kitchen and garden for childminding. The childminder's home was found to be clean, tidy and having safety measures in place such as a safety gate to separate the main play space from the childminder's dogs space. There was also a designated outdoor space for the dog. The childminder had a policy in place for the dog which followed good practice guidelines.

The living room was spacious and, on the day of the visit, there was a selection of toys for the child to choose from. The decked garden area provided an area for children to play outside. The childminder explained they were developing an area of the garden, until this is completed this area will not be used by the children.

The childminder had a trampoline in the garden, we advised the childminder to ensure they followed the manufactures guidelines. For example age restrictions.

The childminder told us that they followed nappy changing good practice guidelines and had a designated space for nappy changing.

The service was registered as a food business and followed safe food practices.

The childminder ensured that children were out and about in the local community making good use of resources. This included local parks, sand pits and groups.

We found the childminder was making good use of the space and resources available to them to meet children's needs, wishes and choices.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of staffing

Findings from the inspection

The childminder's assistant had undergone the appropriate safety checks with the Protection Vulnerable Group Scheme (PVG). This was undertaken when the assistant was added to the conditions of registration following a variation submitted in 2009.

The service had a whistle blowing policy in place and stated the assistant had completed first aid training.

We discussed the role of the assistant with the childminder. The childminder told us that the assistant had never worked in the service. The childminder agreed that if the assistant was to work in the service they would ensure that they completed an induction, that they were informed about their roles and responsibilities, policies and procedures and any training required would be completed.

If the childminder decides to keep the assistant on the service conditions of registration they will need to keep the records outlined in the document 'records childminder must keep'. which can be found using the link below.

<http://hub.careinspectorate.com/media/481028/records-childminding-services-must-keep-and-notification-reporting-guidance-v5-.pdf>

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of management and leadership

Findings from the inspection

We asked the childminder about how they kept up to date with good practice guidance and legislation. The childminder told us they had read materials including magazines by the Care Inspectorate and SCMA and that they had attended training in first aid, food hygiene and child protection since the last inspection. We discussed with the childminder the benefits of planning, identifying and recording the impact of all learning and development opportunities. For example having evidence to support new learning and skills as a result of completed training.

The childminder used daily discussions, questionnaires and, when requested, daily diaries to gather and share information from those using the service.

We did discuss with the childminder to consider undertaking some development and training to support their professional development. For example in writing and planning to meet children's needs and keeping up to date with good practice guidance documents. In addition when discussing self evaluation and implementing good practice guidance we advised the childminder to get copies of good practice guidance, such as Build the Ambition and Health and Social Care Standards. This is to keep them well informed and up to date with current thinking.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings
1 May 2014	Announced (short notice)	<div>Care and support</div> <div>Environment</div> <div>Staffing</div> <div>Management and leadership</div> <div>4 - Good</div> <div>4 - Good</div> <div>Not assessed</div> <div>4 - Good</div>

Date	Type	Gradings	
7 Jul 2010	Announced (short notice)	Care and support Environment Staffing Management and leadership	4 - Good Not assessed 4 - Good Not assessed
16 Dec 2009	Announced (short notice)	Care and support Environment Staffing Management and leadership	4 - Good 4 - Good 4 - Good Not assessed
1 Oct 2009	Re-grade	Care and support Environment Staffing Management and leadership	1 - Unsatisfactory Not assessed 1 - Unsatisfactory Not assessed
18 Mar 2009	Announced	Care and support Environment Staffing Management and leadership	4 - Good 4 - Good 4 - Good Not assessed

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.