

Gillian Bryden Childminder Child Minding

Type of inspection: Unannounced
Inspection completed on: 23 May 2018

Service provided by:
Bryden, Gillian

Service provider number:
SP2013984991

Care service number:
CS2013317984

The service

Introduction

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at www.careinspectorate.com

This service was registered with the Care Inspectorate on 23 August 2013.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people - and what they can do to improve. Getting it right for every child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting it right for every child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

Gillian Bryden provides a childminding service from her detached property, situated in the Westhill district of Inverness. The parts of the premises used for childminding were inspected as was the garden at the rear of the property where children could engage in more energetic activities.

Mrs Bryden's certificate of registration stated the following that she could provide a service to:

To provide a care service to a maximum of six children at any one time under the age of 16 years, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months.

From 24 August 2017 until 28 June 2018 on Thursdays from 09:30am to 1.30pm during term time a care service may be provided to a maximum of six children at any one time under the age of 16, of whom no more than four are not yet attending primary school and of whom no more than one is under 12 months.

Numbers are inclusive of children of the childminder's family.

2. Overnight service will not be provided.

3. Minded children cannot be cared for by persons other than those named on the certificate.

On the day of the inspection, one child was present. We observed the childminder as she cared for the child throughout the inspection and spoke with her about some of the activities they did when they were attending the service.

Mrs Bryden aims to provide a service "that is safe, secure and a welcoming environment that promotes positive behaviour."

What we did during our inspection

This report was written following a short notice announced inspection visit on 23 May 2018. The childminder submitted an annual return and a self assessment as required. These provided up to date information about the service.

In this inspection we gathered evidence from various sources, including the following:

- discussion with the childminder
- evidence from the childminder's most recent annual return and self assessment
- children's records (sample)
- observation of the interaction between the childminder and the child present
- observation of the environment and toys.

Views of people using the service

We observed the childminder supporting and caring for a child. It was clear the child present was very comfortable and secure in the care of the childminder and was aware of the various toys and activities available from which they were able to self select.

We sent three care standards questionnaires to parents/carers prior to the inspection taking place. Two questionnaires were returned prior to the inspection taking place.

Comments from these respondents were very positive and included the following:

"We are well informed and relaxed about (the service) projects the children do and are well planned as evidenced by work they bring home. Gill is a fantastic childminder."

"Gill is amazing with the children, she is patient, kind and approachable - a true professional."

Self assessment

The childminder sent us a completed self assessment that provided us with helpful information around which to prepare our inspection. It was clear that the childminder had considered a number of factors in which the children could be supported to have stimulating and shared experiences.

What the service did well

The childminder continues to provide a very good standard of care for the children attending the service. She knows the children well and provides a flexible service throughout week days. She continues to promote active play and aims to provide a child-friendly and fun place for children attending.

What the service could do better

The childminder should continue to seek to develop her service in line with good practice guidance. We would agree that the information and guidance provided in 'building the ambition' and 'my expressive journey' will assist in her efforts to further develop the service using a range of loose parts and heuristic resources.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

The childminder indicated that she made time each day to speak with parents to share information about their child's time at the service so that they were well informed. She provided daily diaries to those parents/carers who indicated that they wished to make use of this communication tool. She also uses texts to update parents/carers. Good levels of communication between parties helps the childminder to provide continuity of care and to meet individual children's needs effectively, resulting in them being secure and confident in the care of the childminder.

At the beginning of the child's placement, parents had access to the service's aims and objectives, as well as the extensive range of policies and procedures. This provided parents with an overview as to how the childminder worked to ensure the children in her care were kept safe, healthy, nurtured and involved.

The childminder kept records on each child which helped support improvement of the service and promoted a child-centred approach. These records included 'all about me' forms which held important information that linked to children's health, interests, likes and dislikes. This record appeared to be up to date. We would encourage the childminder to continue to promote the SHANARRI wellbeing indicators with parents/carers and children using the service.

On the day of the short notice announced inspection, the minded child had returned from a toddler group where they could mix with other children their age in a larger setting.

We observed the child have a snack of their choice and was also provided with opportunities to play with activities of their choosing, such as art or active ball games. As the child played, they presented as being happy and confident in their relationship with the childminder. We saw that the childminder encouraged the child to give their opinions and share ideas.

Throughout the inspection the childminder was warm, responsive and nurturing when interacting with the minded child. As a result, the child was deemed to be happy and secure in the childminder's care.

The childminder was aware of the Care Inspectorate's information 'hub' where both she and parents of those

using the service could access further up to date information and guidance linked to early years care. We would encourage the childminder to share and promote this information portal with parents/carers of the children using the service.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of environment

Findings from the inspection

The childminder had a system in place for recording any accidents and incidents. Such occurrences would be discussed with parents at appropriate times; sometimes by telephone immediately or at other times when they collected their child. The childminder is aware of the importance of maintaining an up to date first aid certificate and she endeavours to ensure it remains current.

The childminder's home was clean for the child using her service and children were supported to wash their hands after using the toilet and prior to eating their snacks. The childminder was aware of the importance of maintaining appropriate infection prevention and control. We highlighted the updated infection control procedures available on the Care Inspectorate's information 'hub' and the childminder agreed to share this with parents. We would encourage the childminder to reference updated guidance in any written information given to parents/carers.

The childminder's home was comfortable and child-friendly, providing a homely environment for the children. The children had access to a dedicated playroom with a range of age appropriate activities that they could select to match their interests.

We noted the childminder had improved the range of activities that the children could experience in the rear garden following suggested improvement at the last inspection. Children had been involved in planting potatoes, daffodils and herbs in pots which they are able to monitor and care for while watching them grow. Children have regular access to local parks and wooded areas such as the Culloden forest and 'The Gruffalo Walk.'

We noted that the childminder was not aware of the recent Care Inspectorate publication 'my expressive journey.' We discussed opportunities to review her provision in line with this guidance. The childminder may wish to consider the further use of heuristic/natural resources within the setting.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder established very good working relationships with the parents/carers of the children using her service. She was aware of the importance of seeking parents/carers and children's views as to the quality of the service and the previously taken measures to audit these views.

We noted that the childminder hoped to enrol on a further childcare course leading to an additional childcare qualification. It is clear the childminder is keen to further develop her knowledge and understanding of her role. We highlighted ongoing training opportunities and guidance that the childminder may access to assist with the provision of the service.

The childminder was aware of the importance of outside play in meeting children's developmental milestones. We discussed her current support of this area of practice, as well as additional opportunities to further develop her garden area to promote activities linked to numeracy and literacy. We noted that the childminder was aware of the national document 'building the ambition' and it is hoped this document will be used to support an ongoing review of the service.

The childminder had an appropriate understanding of signs and expected responses linked to any child protection concerns that may present themselves in the future. We highlighted that a range of online information/guidance was accessible through various means including the Care Inspectorate's information portal 'hub.'

The childminder attended GIRFEC protection training in 2015 and knew how to access additional support, should it be required. This should help her to respond appropriately to any concerns and protect children. The childminder had a child protection statement which informed parents about the action she would take in the event of concerns about a child. We would encourage the childminder to update her complaints policy to take into account change in contact points for the Care Inspectorate.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings
11 Jul 2014	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing Not assessed Management and leadership 5 - Very good

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Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

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