

Michie, Myrtle Child Minding

Type of inspection: Announced (short notice)
Inspection completed on: 16 February 2018

Service provided by:
Michie, Myrtle

Service provider number:
SP2010976997

Care service number:
CS2010237221

The service

Introduction

Myrtl Michie is registered to provide a care service to a maximum of 6 children at any one time under the age of 16, of whom no more than 3 are not yet attending primary school and of whom no more than 1 is under 12 months. Numbers are inclusive of children of the childminder's family.

The service operates from the childminder's home which is situated in a residential area of Torry Aberdeen. The areas used to provide the service are the lounge, conservatory kitchen and bathroom.

The childminder aims are in line with good practice.

What we did during our inspection

We compiled this report following an unannounced inspection, which took place on Thursday 23 February. The inspection was carried out by a Care Inspectorate Early Years Inspector.

During this inspection we spoke with the childminder and the child present.

We observed the care given by the childminder and looked at a number of documents including health and safety records, children's records, health care information and certificates of training.

We sent the childminder questionnaires to give to parents currently using the service. We did not receive any completed questionnaires from a parent before the inspection.

We check services are meeting the principles of Getting it Right for Every Child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

Views of people using the service

During the inspection we saw the children playing with a variety of toys and equipment. They were too young to share their views with us about the service but seemed very happy in the childminder's home.

Self assessment

The childminder was not asked to provide a self assessment before the inspection.

What the service did well

We saw that the childminder provides a caring and nurturing environment for the children. She related to the minded children in a very warm, respectful and sensitive manner. The children present had clearly formed an attachment to the childminder in the short time she had known them. The childminder was an experienced childminder and was using her skills well in her childminding role to provide care for children and families.

What the service could do better

The childminder should continue with her plans to update and share information contained in personal plans with the parents.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

The childminder discussed how she gained information from parents of the minded children she had cared for. The parents shared the children's individual routine and particular needs.

The childminder demonstrated at inspection, that she knew the minded children well. It was clear she knew their individual personalities and their likes and dislikes and their particular skills and talents. This helped the childminder to nurture the children and celebrate their achievements.

During the inspection the two children played with a wide variety of toys and equipment that was available to them. The childminder told us that she regularly asked the children what they wanted to do. This tells us that the childminder has listened to the children and looked for ways of taking forward their ideas and suggestions.

The childminder confirmed that, depending on the needs of the children she was caring for, she made good use of local resources in the community, for example she had taken the children to a local parks and beaches. This gave children opportunities to be active, to be included in groups and to socialise. The childminder told us, at home the children enjoyed drawing, arts and crafts for example gluing and stickers and play dough.

The childminder discussed how she would make sure that children were safe, for example when on outings through road safety. The childminder had an appropriate child protection policy in place.

The childminder had developed personal plans. She had began to work in conjunction with parents and children to gathered information about their likes and dislikes and should review these every six months with parents.

The childminder told us she had not administered medication to children. She should refer to the management of medication in day care and childminding services and ensured she is following best practice guidance in relation to storage and administration of medication.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of environment

Findings from the inspection

We found the childminder's home continues to be a warm and welcoming environment for children. The childminder demonstrated an understanding of risk factors. Children therefore benefited from having access to a safe environment.

Children were supported to stay active and healthy through opportunities for physical play and spending time in their local community resources. The childminder told how she used her garden for physical play. These activities gave the children opportunities to be active.

Children played in the lounge and conservatory. They had their snack and lunch at the table in the conservatory.

The childminder had accessed Public Liability Insurance.

The childminder was aware of the importance of appropriate infection control methods being in place to keep children safe and healthy. The childminder had taken part in infection control training. She should ensure she follows the good practice guidance set out in: Infection Prevention and Control in Childcare Settings (Day Care and Childminding Settings) in nappy changing by wearing gloves and aprons when changing children's nappies. The childminder agreed to ensure gloves and aprons were used.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder kept up to date with good practice in different ways. Some examples of this included discussion with other childminders and through internet sites. We discussed the HUB a Care Inspectorate website as a good resource for information and good practice. We also discussed seeking an Independent Learning Account to fund further training. The childminder agreed to look into both of these.

As previously mentioned the childminder confirmed that she had discussions with parents about the service each day that they bring their child in order to respect and include their views in her service. The childminder had also used questionnaires, this provided an additional way for parents to feedback their views and to influence service improvements.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
24 Sep 2013	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed
26 Sep 2012	Unannounced	Care and support	3 - Adequate
		Environment	4 - Good
		Staffing	3 - Adequate
		Management and leadership	Not assessed
2 Jun 2011	Announced (short notice)	Care and support	3 - Adequate
		Environment	3 - Adequate
		Staffing	3 - Adequate
		Management and leadership	Not assessed

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