

Irving, Carroll Child Minding

Type of inspection: Unannounced
Inspection completed on: 14 March 2018

Service provided by:
Irving, Carroll

Service provider number:
SP2003908662

Care service number:
CS2003014215

The service

Introduction

The Care Inspectorate regulates care services in Scotland. Prior to 1 April 2011, this function was carried out by the Care Commission. Information about all care services is available on our website at:

www.careinspectorate.com

This service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

To provide a care service to a maximum of six children at any one time under the age of 16, of whom a maximum of six will be under 12, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months.

Numbers are inclusive of the childminder's family.

From 15 April 2013 to 2 July 2014, on a Tuesday between the times of 11.30 and 16.30; on a Wednesday between the times of 11.30 and 13.30; and on a Thursday between the times of 11.30 and 15.00 during term time only: To provide a service for a maximum of six children at any one time under the age of 16, of whom no more than four are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of the childminder's family. This is specific to named children.

From 15 April 2013 to 2 July 2013, on a Tuesday between the times of 11.30 to 15.00 during term time only, To provide a service to a maximum of five children who are not yet attending primary school.

Should any child not yet attending primary school leave the service prior to 2 July 2014 the number of children not yet attending primary school to be cared for should revert to four and then three.

What we did during our inspection

We wrote this report following an unannounced inspection that took place on 14 March 2018, between 10:00 am and 12:00 noon. The inspection was undertaken by one inspector.

During this inspection process we gathered evidence from various sources, including the following:

Discussion with the childminder and observations of 3 children who were present during the visit.

We considered the service's:

- aims and objectives
- certificate of registration
- a range of policies and procedures
- personal plans and individual records
- risk assessments
- certificates for courses that the childminder had undertaken.

We took the findings from the above into account for the purpose of reporting.

Views of people using the service

We issued three Care Standard Questionnaires(CSQ) to parents prior to the inspection, however did not receive any completed responses before writing this report. In addition we did not receive any verbal comments from children attending as they were of a very young age.

Self assessment

The childminder had not submitted a self assessment since November 2014. The benefits of providing an up-to-date assessment giving examples of current strengths and areas for service development was discussed. We have asked the childminder to update the self assessment as part of this inspection.

What the service did well

The childminder provides a nurturing environment where children and their parents are welcome. She had developed a positive relationship with the child in her care.

A good range of resources and play experiences were available and easy accessible to the children.

What the service could do better

The childminder should ensure all children attending have a personal plan developed in consultation with parents and where appropriate the child. She should also ensure she has registered as a food business with the Food Standards Agency.

To ensure the childminder continues to assess and improve her service she should complete her self assessment document when requested by us.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

There was a relaxed and comfortable atmosphere evident throughout our inspection. Children were able to make choices from the range of age appropriate play materials available. They were busy and engaged with their play. The childminder interacted with them warmly, supporting their play, encouraging and praising them throughout. Children approached the childminder readily for support, affection and attention and she was seen to be responsive to their needs.

We found the childminder knew the children as individuals. She described their personalities and preferences and was responsive to their needs. She was warm and caring in her interactions with the children and provided activities to meet their needs.

The childminder had recorded mandatory and additional information on each minded child, and she was aware of the need to compile written personal plans for each child in her care. However she was unclear on how to develop these and create a purposeful plan for the children. She had purchased documentation and paperwork from the Scottish Childminding Association that she intended using to draft personal plans for each child. This was a recommendation made at the last inspection in 2013 and has therefore been carried over to this inspection. See recommendation 1.

The childminder encouraged children to be healthy and active. Trips to local parks, deer farm and soft play and time in the garden gave them opportunities to take part in energetic play. The childminder provided a range of healthy snacks where children self-selected what they wanted. This supported them to make independent choices and encouraged a healthy diet. However through discussion the childminder confirmed she was not yet registered with the Food Standards Agency. See recommendation 2.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 2

1. The provider should ensure that each child's personal care plans reflects up to date information. The care plans must continue to be reviewed with the parents on a 6 monthly basis or earlier where required.

National care standards early education and child care up to the age of 16. Standard 3 Health and wellbeing.

2. The childminder should register her service with the Food Standards Agency as a food business.

Grade: 4 - good

Quality of environment

Findings from the inspection

The childminders home was clean, tidy and well-organised at the time of inspection. There was a warm, welcoming atmosphere. The childminder assessed the indoor and outdoor environment to make sure it was safe place for children to play. The areas in the house were well suited to childminding, allowing the children space to play. Toys, games, books and craft materials were easily accessible to children offering them choice and independence. A comfortable sofa provided a space for relaxing and reading.

The childminder was aware of her responsibilities to make sure the environment was safe. We observed areas of the childminder's home that children accessed as safe and secure and there were measures in place to ensure children's safety. She took daily visual checks before children accessed the service. However the childminder did

not have written risk assessments for her premises or specific activities. She should begin to formally risk assess her premises, outings and specific activities.

A number of policies were available and when implemented would ensure children were being cared for in a safe, clean and hygienic environment. The childminder told us if dealing with body fluids of any kind she would wear PPE, Personal Protective Equipment, this would reduce the spread of infection.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 – good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder engaged well with the inspection process. She was open and responsive to our advice and suggestions throughout the inspection and took some steps to address the areas we identified that could be improved.

The childminder described her role in keeping children safe and protected. She knew about the signs to look for and was clear about who to contact if she had concerns about any child in her care.

The childminder regularly met up with other childminders, this provided an opportunity for the childminder to take part in professional dialogue. The childminder had identified that she would like to undertake further training and had enrolled and commenced a course of study for a SVQ Children and Young People qualification. . We discussed accessing best practice guidance and legislation online and directed her to best practice guidance on the Care Inspectorate HUB www.hub.careinspectorate.com, and Your Childminding Journey; a learning and development resource. She should continue to identify any further areas for improvement and ongoing training needs. This would ensure she keeps up to date with developments in childcare.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 – good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

The childminder should continue to develop her methods and systems to involve children and parents giving their comments and views on how the childminding service is meeting their needs and how this can be improved.

This recommendation was made on 31 July 2013.

Action taken on previous recommendation

The childminder now regularly involved parents and carers in the system by keeping them informed and consulting them by using 'Whats App', daily diaries and text messages.

Recommendation 2

The provider (Carroll Irving) should ensure that each child's personal care plans reflects up to date information. The care plans must continue to be reviewed with the parents on a 6 monthly basis or earlier where required.

National care standards early education and child care up to the age of 16. Standard 3 Health and wellbeing.

This recommendation was made on 31 July 2013.

Action taken on previous recommendation

The childminder had purchased documents and paperwork materials to support her in drafting personal plans although at the time of inspection this had not yet been developed. This recommendation has therefore been carried over.

Recommendation 3

The provider (Carroll Irving) should complete regular risk assessments on the premises, outings and trips.

This recommendation was made on 31 July 2013.

Action taken on previous recommendation

Although visual risk assessments were completed daily no formal risk assessments had yet been developed. The childminder should now consider formalising risk assessments.

Recommendation 4

The provider (Carroll Irving) should review her administration of medication procedures to ensure she is recording information in line with these best practice guidance.

This recommendation was made on 31 July 2013.

Action taken on previous recommendation

The childminder had purchased and was using appropriate documents to record all instances of administering medication.

Recommendation 5

The provider (Carroll Irving) should review her emergency procedure.

This recommendation was made on 31 July 2013.

Action taken on previous recommendation

All emergency procedures had been reviewed.

Recommendation 6

The provider (Carroll Irving) should ask parents and children for suggestions on healthy eating. She should refer to healthy eating guidance, when reviewing her practice.

This recommendation was made on 31 July 2013.

Action taken on previous recommendation

The childminder now refers to and implements best practice guidance including Adventures in Foodland and Setting the Table.

Complaints

Please see Care Inspectorate website (www.careinspectorate.com) for details of complaints about the service which have been upheld.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
31 Jul 2013	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed
7 Aug 2012	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed
28 Feb 2012	Re-grade	Care and support	Not assessed
		Environment	Not assessed
		Staffing	1 - Unsatisfactory
		Management and leadership	Not assessed
26 Feb 2010	Announced (short notice)	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
8 Oct 2008	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good

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