

# Early Start Childcare Child Minding

Type of inspection: Unannounced  
Inspection completed on: 10 March 2018

**Service provided by:**  
Adeosun, Ganiat

**Service provider number:**  
SP2015986675

**Care service number:**  
CS2015335088

## The service

### Introduction

Early Start Childcare is provided by childminder Ganiat Adeosun. The service registered with the Care Inspectorate on 30 October 2015. This was the second inspection of the service. The childminder had not minded children since 24 February 2017.

The service is registered to provide a care service to a maximum of 6 children at any one time under the age of 16 years, of whom no more than 3 are not yet attending primary school and of whom no more than 1 is under 12 months.

The numbers are inclusive of the children of the childminder's own family. Minded children cannot be cared for by persons other than those named on the registration certificate. Overnight service can be provided.

The childminder is currently providing an overnight weekend service to one child aged 5 years. This arrangement is flexible to meet the shift patterns of working parents and includes - Friday, Saturday and Sunday night from 18:00 - 07:45.

The childminder operates her childminding business from her first floor family home in the Crookston area of Glasgow. The service is close to local shops, parks and amenities. The areas used to provide the service are the living room, hallway, family toilet, kitchen and designated bedroom for overnight provision.

The childminder's aims and objectives were available in the service's welcome pack and included:

'Through my service I will work hand in hand with parents to ascertain the level of their child's development as well as encourage and prepare them for the next phase of age appropriate skills development.'

### What we did during our inspection

A Care Inspectorate early years inspector visited the service three times over the course of the inspection process. We carried out an unannounced visit on Friday 16 February 2018 from 17:30 to 18:15. We returned to the service on Monday 19 February from 11:30 to 13:00 and completed the inspection. We gave feedback to the childminder on Saturday 10 March from 18:00 - 20:00.

During the inspection process, we spoke to the childminder, one parent and the minded child present. We observed the care given by the childminder and looked at a number of documents including:

- aims and objectives
- certificate of registration
- a range of policies and procedures
- personal plans and individual records held on each child
- health and safety risk assessments, hygiene and infection controls and safe sleeping practices
- public liability insurance certificate and car insurance
- training certificates for courses that the childminder had previously undertaken.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC). This is Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

## Views of people using the service

During the inspection, we chatted with one parent on a one to one basis at drop off time. The parent told us that her son had settled well in the childminder's home, he was relaxed and happy to have the childminder's son to play with.

We spoke to the child present. He told us that he liked to play with the cars and that he 'maybe' liked coming to the childminder's home.

## Self assessment

The childminder failed to submit the service's self assessment prior to the inspection.

## What the service did well

The childminder provided a flexible service to meet the needs of working parents.

## What the service could do better

The childminder must ensure effective systems are in place to meet the health, wellbeing and safety needs of children in her care. These must be in line with current legislation, best practice guidance and parental agreement.

To support improvement, we directed the childminder to current best practice guidance available on The Hub section of the Care Inspectorate website and other media. We identified a number of recommendations and requirements within this inspection report to support improved outcomes for children and families and the service as whole.

## From this inspection we graded this service as:

Quality of care and support	3 - Adequate
Quality of environment	3 - Adequate
Quality of staffing	not assessed
Quality of management and leadership	2 - Weak

## Quality of care and support

### Findings from the inspection

From the information and evidence sampled, we concluded that the childminder was operating at an adequate standard in relation to the quality of care and support.

We identified a number of areas for improvement during our first inspection visit. We highlighted the childminder's legal responsibility to ensure relevant information was available at the start of children's placements including:

- start date
- GP details
- date of birth
- child's name and address
- emergency contact details
- parent's name, address and place of work.

(See requirement 1)

We asked the childminder to obtain relevant information from the parent to ensure the health, wellbeing and safety needs of the minded child were recorded and readily available to inform the care provided and to meet the child's individual needs. The parent confirmed that she had had a meeting with the childminder the previous week and had now completed a 'record of information' which provided contact details and information about her child's personal care, likes/dislikes, dietary needs and sleep routine.

We highlighted that the childminder should now put in place a personal care plan and provide opportunities for parents to review information every six months or sooner if changes to their child's health and wellbeing needs or routines are identified. Personal plans should assess and monitor the care and support provided to ensure positive outcomes for the child. This was a recommendation identified in the last inspection report, dated 28 September 2016. This recommendation is continued. (See recommendation 1).

The parent confirmed that settling in visits had taken place with overnight stays being provided from the start. We could not fully assess the quality of interactions the childminder had with the minded child, as he was content to play with the childminder's son during our visit. The parent confirmed that her child had a good relationship with the childminder and appeared happy and relaxed in her care. We saw that both children enjoyed spending time playing together with their favourite cars and garage.

The parent confirmed that she provided all her child's food and was happy for her child to be offered home cooked meals provided by the childminder. The childminder explained that she had planned the timing of evening meals to ensure the minded child could join in family meal times.

In our last report, we recommended that the childminder should ensure the flow of the day contributes to children having opportunities to lead active healthy lives, through accessing outdoor play experiences. At this inspection, we could not fully assess opportunities for child led, active play experiences outdoors due to the child's patterns of attendance and the dark winter nights. We have continued this recommendation. (See recommendation 2)

## Requirements

### Number of requirements: 1

1. The provider must ensure accurate records detailing:

- children's name, address, date of birth, the start date, details of next of kin, or of any person authorised to act or consent for the person using the service including their name, address, telephone number and email address. Where necessary, the information should also include details of their relationship with the person using the service. The name and address of their General Practitioner.

This is in order to comply with:

The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210), Regulation (4)(1)(a) Welfare of users

4. - (1) A provider must -

(a) make proper provision for the health, welfare and safety of service users;

Timescale for meeting this requirement: 4 May 2018.

## Recommendations

### Number of recommendations: 2

1. Children's health, wellbeing and safety needs should be effectively recorded in their individual personal plan and regularly reviewed with parents to plan appropriate support and track when changes to their needs are identified.

National Care Standards Early Education and Childcare up to the age of 16: Standard 3 - Health and Wellbeing.

2. The childminder should ensure the flow of the day contributes to children having opportunities to lead active healthy lives, through accessing outdoor play experiences.

National Care Standards Early Education and Childcare up to the age of 16: Standard 3 - Health and Wellbeing.

**Grade:** 3 - adequate

## Quality of environment

### Findings from the inspection

From the information and evidence sampled, we concluded the service was operating at an adequate standard in relation to this theme.

The childminder spoke confidently about how she had undertaken risk assessments to ensure a safe environment for children in her care. We noted that risk assessments were undertaken and actions taken to reduce hazards were recorded. We could see that hazards identified during the last inspection were removed. This was a recommendation identified in the last inspection report. This recommendation is met.

The childminder had previously undertaken food hygiene training and achieved a satisfactory degree of competence. We saw the kitchen and toilet areas were visually clean. The childminder told us how she cleaned resources and equipment used by children on a daily basis and highlighted that bedding was laundered weekly. We saw general cleanliness within the service had improved. This was a recommendation identified in the last inspection report. This recommendation is met.

To support ongoing improvement, we directed the childminder to the current best practice guidance, Infection Prevention and Control in Childcare Settings (Daycare and Childminding Settings), October 2016, which should be used to consistently inform her daily practice in maintaining a hygienic environment for children in her care.

We noted that fire detection systems were available in the spare room and other areas within the childminder's home. These were operational and tested regularly to ensure a safe environment for minded children sleeping overnight in her home and her family.

We looked at sleeping arrangements during our first visit and discussed the need to ensure the privacy and dignity of the minded child is respected at all times. The childminder informed that following our first inspection visit the minded child now had sole use of the spare room with clean bedding provided for overnight stays. The parent confirmed that her child now slept in the spare room on his own. (See recommendation 1)

We discussed planning activities to take account of the minded child's interests and to provide a range and choice of resources to stimulate his learning, as identified in the service's aims and objectives. The childminder agreed to seek the minded child's views on activities and resources he would like to have access to. She agreed to provide additional resources which were currently stored in the outdoor shed.

### Requirements

**Number of requirements:** 0

### Recommendations

**Number of recommendations:** 1

1. The childminder should ensure the privacy and dignity of minded children is maintained at all times.

National Care Standards Early Education and Childcare up to the age of 16: Standard 3 - Health and Wellbeing and Standard 14 - Well-managed Service.

**Grade:** 3 – adequate

## Quality of staffing

This quality theme was not assessed.

## Quality of management and leadership

### Findings from the inspection

The childminder failed to submit the service's self assessment when requested. We discussed the need to ensure notifications and requests for information are submitted when required. (See requirement 1)

On our first visit to the service, we noted that the service's public liability insurance and car insurance were not valid. The childminder immediately contacted the Scottish Childminding Association (SCMA) and renewed her public liability insurance cover. She also provided an email to show that her car insurance was renewed for business use. (See requirement 1)

We noted that the childminder had not undertaken training since the last inspection. We discussed the need to undertake current child protection training and to develop a training plan to meet her continuous professional development, the needs of children and the service as a whole. (See recommendation 1)

To support improvement, we directed the childminder to The Hub section of our website to access best practice guidance. We highlighted My Childminding Experience and Your Childminding Journey, a learning and development resource that aims to support childminders throughout their childminding journey to provide the highest quality care for children.

We looked at the service's welcome pack which included the service's aims and objectives and policy statements which provided a clear link to the Getting it right for every child health and wellbeing indicators. We noted that the very detailed account of service provision was in some instances contrary to our findings and the childminder's practice. (See recommendation 2)

As highlighted under Quality of care and support, we noted that relevant information was not available for minded children starting their placement. (See requirement 1 under Quality of care and support)

We also noted that the environment did not respect the privacy and dignity of minded children during overnight stays. (See recommendation 1 under Quality of environment)

On checking the service's certificate of registration, the childminder clarified that she had changed her name on her passport by Statutory Declaration. We were notified on 18 July 2017 of a change of contact details, which was updated on Care Inspectorate service documents. The childminder should now submit a 'Change of a provider name' notification to enable the certificate of registration to reflect her current name.

We acknowledged that the childminder had no children attending her service since February 2017. However, we identified areas of improvement, as noted, during the course of this inspection, which required immediate action. The childminder had taken immediate action as requested.

To ensure that the childminder has a clear understanding of her roles and responsibilities, we discussed the need to put in place an action plan to address requirements and recommendations identified throughout this inspection report and to ensure the health, wellbeing and safety needs of children.

## Requirements

### Number of requirements: 1

1. The provider must ensure the health, wellbeing and safety needs of children attending the childminding service. Notifications and requests for relevant information must be submitted to the Care Inspectorate, when required.

Quality assurance systems should provide accurate records developed in line with current legislation and best practice guidance to effectively monitor the overall quality of provision and outcomes for children and families.

This is in order to comply with:

The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210), Regulation (4)(1)(a) Welfare of users

4. - (1) A provider must - (a) make proper provision for the health, welfare and safety of service users;

Timescale for meeting this requirement: 4 May 2018.

## Recommendations

### Number of recommendations: 2

1. The childminder should seek relevant training and develop formal systems to monitor and evaluate the annual training plan. Training opportunities should support the childminder to undertake the role they have to perform, meet the needs of the service, people who use the service, personal development needs and national priorities including Getting it right for every child, child protection, infection control and personal planning.

National Care Standards Early Education and Childcare up to the age of 16: Standard 12 - Confidence in Staff and Standard 13 - Improving the Service.

2. The childminder should familiarise herself with the service's aims and objectives and policies and procedures, as highlighted in the generic welcome pack, provided to parents. Information should be reviewed to reflect the childminder's current practice and to provide meaningful guidance to parents.

National Care Standards Early Education and Childcare up to the age of 16: Standard 12 - Confidence in Staff and Standard 13 - Improving the Service.

**Grade:** 2 - weak



## What the service has done to meet any requirements we made at or since the last inspection

### Previous requirements

There are no outstanding requirements.

## What the service has done to meet any recommendations we made at or since the last inspection

### Previous recommendations

#### Recommendation 1

Children's health, wellbeing and safety needs should be effectively recorded in their individual personal plan and regularly reviewed with parents to plan appropriate support and track when changes to their needs are identified.

National Care Standards Early Education and Childcare up to the age of 16: Standard 3 - Health and Wellbeing.

**This recommendation was made on 23 November 2016.**

#### Action taken on previous recommendation

This recommendation is continued. See Quality of care and support.

#### Recommendation 2

The childminder should ensure the flow of the day contributes to children having opportunities to lead active healthy lives, through accessing outdoor play experiences.

National Care Standards Early Education and Childcare up to the age of 16: Standard 3 - Health and Wellbeing.

**This recommendation was made on 23 November 2016.**

#### Action taken on previous recommendation

This recommendation is continued. See Quality of care and support.

#### Recommendation 3

The childminder should ensure the safety of children at all times. Meaningful risk assessments should be effectively undertaken and maintained to show actions taken to reduce hazards when actual and potential risks are identified.

National Care Standards Early Education and Childcare up to the age of 16, Standard 2 - A Safe Environment.

**This recommendation was made on 23 November 2016.**

## Action taken on previous recommendation

This recommendation is met. See Quality of environment.

### Recommendation 4

The childminder should ensure children access safe, hygienic environments and resources. The childminder should review her current practice and take appropriate action to maintain a safe, hygienic environment in line with current best practice guidance, Infection Prevention and Control in Childcare Settings (Daycare and Childminding Settings), September 2015.

National Care Standards Early Education and Childcare up to the age of 16: Standard 2 - A Safe Environment.

**This recommendation was made on 23 November 2016.**

## Action taken on previous recommendation

This recommendation is met. See Quality of environment.

### Recommendation 5

The childminder should ensure current best practice guidance and training relevant to her role informs her practice and supports outcomes for children and families.

National Care Standards Early Education and Childcare up to the age of 16: Standard 14 - Well-managed Service.

**This recommendation was made on 23 November 2016.**

## Action taken on previous recommendation

This recommendation is continued. See recommendation 1 under Quality of management and leadership

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com)

## Enforcement

No enforcement action has been taken against this care service since the last inspection.

## Inspection and grading history

Date	Type	Gradings	
28 Sep 2016	Unannounced	Care and support	3 - Adequate
		Environment	3 - Adequate
		Staffing	Not assessed
		Management and leadership	3 - Adequate

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