

Kidzonecare Child Minding

Type of inspection: Unannounced
Inspection completed on: 6 February 2018

Service provided by:
Alison Kane trading as Kidzonecare

Service provider number:
SP2011982556

Care service number:
CS2011297952

The service

Introduction

The Care Inspectorate regulates care services in Scotland. Information in relation to all care services is available on our website at www.careinspectorate.com.

This service registered with the Care Inspectorate on 23 September 2011.

The childminder is registered to care for a maximum of 6 children under the age of 16 years, of whom no more than 3 are not yet attending primary school and of whom no more than 1 child is under the age of 12 months. The numbers are inclusive of the childminder's family. At the time of inspection two children were registered to use the service before and after school on a part-time basis.

The childminder is approved to provide community childminding placements for some children. The placements are organised through Argyll and Bute Council. At the time of inspection the childminder was not providing any community childminding placements.

The childminder aims to; "to work in partnership with the parents/carers to provide a safe, clean and happy home-like environment where everyone feels valued."

What we did during our inspection

We wrote this report following an unannounced visit on 24 January 2018. As there were no children present during our visit, we returned before school on Tuesday 6 February 2018 to observe and chat with children. Two minded children were present during the second visit.

As requested, we received an annual return electronically before the inspection. We also received a completed self-assessment before the second visit.

We did not receive any response to the Care Standards Questionnaires (CSQs) which were sent to the childminder before the inspection to be completed and returned by the families using the service.

We observed the parts of the premises used for childminding purposes and observed the interaction between the childminder and the minded children. We sampled children's records and viewed other relevant written documentation.

We took account of Getting It Right For Every Child (GIRFEC) which is Scotland's approach to supporting children and young people. It is intended as a framework that enables organisations who work on behalf of Scotland's children and their families to provide a consistent, supportive approach for all. The approach uses eight areas of wellbeing in which children and young people must progress in order to do well now and in the future - Safe, Healthy, Active, Nurtured, Achieving, Respected, Responsible, Included (SHANARRI). These SHANARRI indicators are used to record observations, events, concerns (if there are any) and act as an aid in putting together each child's plan.

Views of people using the service

During the inspection there were two school aged children present for childcare before school. The children were happy and settled in the childminder's care. They told us that they enjoyed their time at the childminder's and discussed what they had been learning about Australia as part of their current topic.

Self assessment

We found that the self assessment contained relevant information and was completed to a good standard.

What the service did well

The childminder had established positive relationships with the children in her care and with their families. She was observed to be warm, sensitive and caring towards the children present during the inspection, treating them with consideration and respect throughout the inspection.

What the service could do better

The childminder should continue with work to develop risk assessment to identify hazards for children indoors and detail how these will be addressed to keep children safe.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

We found this service to be performing to a good standard in relation to this quality theme.

Since the last inspection the childminder had developed good arrangements in place to obtain information about children's care needs. At enrolment parents were asked to provide the childminder with information about individual children's needs, preferences and care routines. We noted that there was comprehensive information about each child, including a 'Getting to Know You' form which detailed the children's preferences. The childminder used this information to tailor the care of each child to their own individual needs and interests. The childminder needed to remember to review these plans at least once in every six month period.

Through discussion we found that the childminder knew the children well as individuals and had developed positive, nurturing relationships with them. Children's views were included in the daily planning which respected their individual choices and needs. The daily routine included regular visits to the local park and woods.

We found that children were offered lots of opportunities to be active. They could also play outdoors in the childminder's garden. They were able to make choices from a range of activities like drawing, painting, crafting and baking. At the time of inspection the minded children had been enjoying learning interesting facts about Australia and participating in Australia was supported to do jigsaw puzzles, use play-dough and play with the cars and building blocks.

The childminder provided snacks only. She told us that she offered healthy food and drinks to enhance children's understanding of healthy lifestyles. A healthy eating policy had been developed and the childminder had ensured the food provision aspect of her business had been notified to the local authority.

The childminder had appropriate arrangements in place to ensure that children's wellbeing was safeguarded. The childminder had participated in formal child protection training since the last inspection, which had enhanced her understanding and practice in this area. The childminder was clear about her responsibilities to keep children safe and protected from harm at all times and discussed this topic with confidence.

The childminder told us that there were generally no issues with children's behaviour, but small incidents could be resolved with reminders about the house rules and encouraging sharing and turn taking.

The childminder had appropriate procedures in place to administer medication to children in her care. At the time of inspection no children had required medication.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of environment

Findings from the inspection

We found this service to be performing to a good standard in relation to this theme.

Children were able to access the downstairs facilities within the childminder's home. These consisted of the kitchen, lounge and hallway. Children accessed the upstairs toilet. There was an enclosed rear garden to offer children opportunities for safe and healthy outdoor play. The environment was observed to be clean, tidy and in a good state of repair. No health and safety issues were observed.

The childminder had developed appropriate risk assessments to ensure that the children were safe and protected from any hazards outdoors. However, she was unable to locate a risk assessment for indoors. The childminder should now develop an appropriate risk assessment to identify the risks within her home and detail how these will be addressed (see Recommendation 1).

An appropriate supply of toys and games were available to support children in their play. During the inspection we noted that the minded children were able to self-select from the toys and resources available.

The childminder was aware of her role in ensuring children were protected from the spread of infection within the home. Children were encouraged to wash their hands routinely after being outside, before and after eating and after visiting the toilet. The childminder followed NHS guidelines for exclusion periods in relation to children's illnesses.

There was an appropriate accident and incident recording system in place to ensure that parents/carers were advised if any children were involved in minor bumps, etc.

We confirmed that the childminder held appropriate insurance for the service.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The childminder should continue to develop her risk assessments for indoors to ensure that she has identified any hazards and detail how these will be addressed.

National Care Standards early education and childcare up to the age of 16 years. Standard 2: A safe Environment

Grade: 4 - good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

We found this service to be performing at a good standard in relation to quality of management and leadership.

The childminder had recently returned to her role following a period of being inactive and was gradually resuming her service to full operation.

In addition to this the childminder told us that she kept up-to-date with best practice guidance and changes to legislation through her links and membership of the Scottish Childminding Association (SCMA) and with her links to Argyll & Bute Council through the community childminding service. Since the last inspection the childminder had participated in training in:

- food hygiene & infection control;
- child protection - identifying concerns.

The childminder agreed that she may benefit from refresher training in child protection and GIRFEC to ensure she kept up-to-date with changes in best practice.

The childminder was aware of the new Health & Social Care Standards and the implementation date of 1st April 2018.

The childminder respected the views of children and parents and used these views to continuously improve the service where possible. The childminder told us that children's views were fundamental to activity and snack menu planning. Each child had an individual logbook which contained photographs and comments about what they had been doing.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

The childminder should review all of the children's personal details sheets, with parents, to ensure all personal health information is recorded. She should also ensure information about children's likes and dislikes is recorded.

National Care Standards early education and childcare up to the age of 16 years. Standard 3: Health and wellbeing.

This recommendation was made on 13 January 2014.

Action taken on previous recommendation

We checked records for children attending the service and found that the information contained was appropriate. We were satisfied with the progress made on this recommendation.

Recommendation 2

The childminder should continue to develop her risk assessments to ensure they identify any risks and detail how these are addressed. She should make sure she develops risk assessments for children travelling in her care and for any outings.

National Care Standards early education and childcare up to the age of 16 years. Standard 2: A safe Environment.

This recommendation was made on 13 January 2014.

Action taken on previous recommendation

This recommendation has been continued under Quality Theme 2.

Recommendation 3

The childminder should develop blank parent consent forms for the administration of medication. She should review and update her medication policy in line with Care Inspectorate guidance - 'Management of Medication in Day Care and Childminding Services'.

National Care Standards early education and childcare up to the age of 16 years. Standard 3: Health and wellbeing and Standard 14: Well - managed service.

This recommendation was made on 13 January 2014.

Action taken on previous recommendation

The childminder had not been required to administer any medication to children since the last inspection. However, we noted that the necessary paperwork was in place, should she need to do so. We were satisfied with the progress made on this recommendation.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
2 Dec 2013	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed
4 Mar 2013	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed

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