

Jackson, Evelyn Child Minding

Type of inspection: Unannounced
Inspection completed on: 30 January 2018

Service provided by:

Service provider number:
SP2010979116

Care service number:
CS2010270452

The service

Introduction

The service was provided from the childminders family home located in the Lochwinnoch area of Renfrewshire. The premises were a mid terraced villa with children being cared for on the ground floor. The areas children could access included the living room, playroom, hallway, downstairs WC. The back garden remained unsuitable for children.

As part of the service the childminder aimed to ensure:

Each child will be valued as an individual irrespective of gender, culture, religious belief or disability and shall be allowed equal opportunity in all things.

I will provide a safe, hygienic, smoke free, pleasant and stimulating environment.

What we did during our inspection

We wrote this report following an unannounced inspection that took place on 30 January 2018. The inspection was undertaken by one inspector. Feedback was given to the childminder on the same day.

During this inspection process we gathered evidence from various sources, including the following:

Discussion with the childminder and observations of one child who was present during the visit.

We considered the service's:

- aims and objectives
- certificate of registration
- a range of policies and procedures

We issued three care standards questionnaires (CSQ) for distribution prior to our visit. However did not receive any by return. At the time of inspection the childminder was only caring for one family.

We took the findings from the above into account for the purpose of reporting.

Views of people using the service

The childminder provided a homely caring environment for children. The child present was relaxed in the childminders care and interacted well with their childminder. She provided a flexible service for parents to meet their family needs.

Self assessment

An up to date self assessment was not submitted. Self assessments should be completed each year within the required timescales. It forms an important part of the inspection process and is used to evidence service evaluation and improvement.

What the service did well

We found the childminder offered a homely setting for the children using the service. She knew them well and provided a service based on their needs.

What the service could do better

The childminder should further improve:

- children's written personal plans.
- risk assessments.

The childminder should continue to access relevant professional learning and development opportunities.

From this inspection we graded this service as:

Quality of care and support	3 - Adequate
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

The childminder was able to describe how her service operated and how she planned and cared for the children she minded. She explained the settling in process for new children giving practical examples of children she was currently minding. This told us the childminder was flexible and adaptable to each families circumstances and requests.

We found child's files contained some information about children's needs and routines in the form of an enrollment sheet. However we found that the childminder had not yet established personal plans that would detail how she planned for and met children's health and wellbeing needs. See recommendation 1.

The childminder provided meals and snacks at the time of inspection, and was registered with the Food Standards agency. Also as part of keeping healthy, children regularly took part in active, physical exercise including long walks to the park, pond and other local attractions. During this inspection the young child attending requested to go outside and chalk on the pavement, which the childminder did very quickly.

Through discussion we found the childminder was aware of her role in keeping children safe and protecting their wellbeing. However she had not yet been on child protection training. The childminder confirmed to us a date was planned for this training to take place in the near future.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. To promote children's health and wellbeing, the childminder should improve children's personal plans. Plans should include:

- clear information about children's health needs and the support they require
- reviewed routines, including sleep arrangements
- details of children's progress and achievements
- ensuring children (where appropriate) and parents/carers are involved in setting and reviewing plans.

Grade: 3 - adequate

Quality of environment

Findings from the inspection

The childminder had created a pleasant and welcoming environment. It was noted as being bright, attractive and homely. Children had access to a main playroom, kitchen, hallway and toilet.

The childminder provided toys for the children's use, which were suitable to the ages and stages of their development. We saw that the toys and equipment were clean and in a good state of repair during the inspection.

The childminder told us she carried out a visual check of the premises on a daily basis. She described to us how she visually made sure that the environments used were safe for children. We discussed this with the childminder and asked her to carry out formal risk assessments which highlighted the potential risks with in her home and on outings. See recommendation 1.

We observed the one child who was present during our visit explore the environment confidently. He was able to pick and choose from a selection of toys and resources that were available to him. When the child completed a task, for example finding a certain toy, the childminder praised him giving him a sense of achievement. The childminder confirmed no smoking was permitted on the premises. She also confirmed toys and equipment were cleaned daily.

The childminder had Public Liability Insurance in place for the service.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The provider should carry out risk assessments of her home and for outings in order to promote the safety of children using the service. She should identify potential risks and hazards and record control measures.

NCS Early Education and Childcare up to 16, Standard 2: A Safe Environment.

Grade: 4 – good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

We discussed child protection and found that the childminder had an understanding about her responsibilities in terms of protecting children in the service from harm. However she had not yet attended child protection training but was expected to within a few months.

The childminder was aware of Getting it Right For Every Child (GIRFEC) and the SHANARRI Wellbeing indicators and other best practice documents that had been developed over the past few years. This included Infection Prevention and Control in Childcare Settings and Management of Medication in Daycare of Children and Childminding Services. The childminder explained that she used the Care Inspectorate and Scottish Childminding Association publications to gain her knowledge. She had also attended training in First Aid and Food Hygiene since her last inspection.

We have included links to relevant documents which could support the childminder to further develop how she evaluates her service and plans for improvement.

References:

Your Childminding Journey available at www.childmindingjourney.scot

My Childminding Experience available at www.hub.careinspectorate.com

How good is our early learning and childcare – (self-evaluation document)

Available at www.education.gov.scot

National Health and Social Care Standards – available at www.scot.gov.uk

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 – good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

The childminder must review all personal plan information when the provider is requested to do so by the service user or if there is any significant change to a child's health, welfare or safety needs and at least once in every six month period. These should be dated to support regular review.

National Care Standards Early Education and Childcare up to the age of 16. Standard 3 – Health and wellbeing.

This recommendation was made on 12 April 2017.

Action taken on previous recommendation

This recommendation had not been addressed and therefore was carried over to this inspection.

Recommendation 2

The childminder should update her knowledge of legislation and best practice that has been introduced since she last operated a service. This includes the Scottish Governments initiative Getting It Right For Ever Child.

National Care Standards Early Education and Childcare up to the age of 16. Standard 3 – Health and wellbeing.

This recommendation was made on 12 April 2017.

Action taken on previous recommendation

The childminder had made some progress by accessing internet sites and reading best practice literature. This recommendation had therefore been met.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
24 Feb 2017	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	3 - Adequate

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