

Canning, Nicola Jane

Child Minding

Type of inspection: Unannounced
Inspection completed on: 16 November 2017

Service provided by:
Canning, Nicola Jane

Service provider number:
SP2007967908

Care service number:
CS2007167379

The service

Introduction

Nicola Jane Canning has been registered with the Care Inspectorate since 1 April 2011.

She is registered to provide a care service to a maximum of 6 children under 16 years of age of whom no more than 3 are not yet attending primary school and no more than 1 is less than 12 months. Numbers are inclusive of the childminder's own family.

Minded children cannot be cared for by persons other than those mentioned on the registration certificate and overnight service is not provided.

The service is provided from the childminder's family home in Neilston, Glasgow, where the childminder and children can access a range of local amenities. The areas of the home used to provide the service are the lounge/dining room and family bathroom.

What we did during our inspection

We compiled this report following an unannounced inspection which took place on Thursday 16 November 2017 between 09:30 and 11:30. The inspection was carried by a Care Inspectorate early years inspector.

During the inspection, we spoke to the childminder and the children present. We observed the care given by the childminder and looked at a number of documents including health and safety records, children's personal plans and some policies and procedures.

We check services are meeting the principles of Getting it right for every child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

Views of people using the service

Children present played happily together throughout our visit. They enjoyed choosing from a range of toys.

Three parents returned care standards questionnaires to us. Their responses showed that they were very happy with the quality of care their child received.

Self assessment

We received a completed self assessment as requested. The childminder described strengths within her service and some indication of areas she felt should be developed.

What the service did well

The childminder offered a welcoming and caring setting for children.

Through discussion and feedback from parents, we learned that the childminder had developed very good relationships with parents and had established very effective ways of sharing information with them.

What the service could do better

We asked the childminder to become more familiar with the latest best practice guidance and to take it into account when reviewing her policies and procedures.

The childminder should also update her child protection training.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

The childminder had developed very warm and caring relationships with the children present.

She had introduced a new template for personal plans which allowed her to gather valuable information on each of the children. The childminder had recently shared the plans with parents and agreed that in future, she would use this opportunity for them to gather updated details.

Parents who returned our questionnaires confirmed that they received regular information about their child. They also told us that the childminder took time each day to share updates on their child through daily chats, phone calls and photographs.

The childminder promoted positive behaviour and this was evident during our visit as she helped children share and consider one another. There were three children present during our visit. They were all very happy in the childminder's care and enjoyed playing together.

We saw that the toys available captured children's interest and they were comfortable asking for their favourites or choosing freely. We viewed additional resources that were suitable for the older children.

The childminder spoke about other children she cared for, describing their personalities and interests.

The childminder and children told us about activities such as baking and crafts in the childminder's home. The childminder also visited facilities in the community regularly to offer children additional experiences. These included toddler groups, a soft play area, park and a library for Bookbug sessions. All of the children had access to fresh air and outdoor play each day.

The childminder confirmed that she spoke to children about keeping safe when they were out and about. A parent who returned a questionnaire to us described: 'Days filled with activities, including park fun, baking cakes.'

The childminder understood her role in keeping children safe. She had a child protection policy in place and had attended training in the past. She had recently obtained a paediatric first aid course certificate.

We discussed the childminder's medication procedures. We saw that she had paperwork in place that would allow her to record consent from parents and administration. She was aware that parents should administer the first dose of any medicine. However, we asked the childminder to review her procedures to ensure they reflect the Care Inspectorate guidance - Management of medication in daycare of children and childminding services.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of environment

Findings from the inspection

The childminder's home provided a safe, secure and hygienic setting for children.

Children had access to a good range of toys and there was space to play games, bake and enjoys crafts at the dining table.

The childminder confirmed that she spoke to children about keeping safe when they were out and about.

She had reviewed the use of her back garden and now considered it unsuitable for childminding purposes. However, we learned that the childminder and children visited a nearby park each day, often when walking back from school or nursery

The childminder made good use of facilities in the local and wider community to extend children's experiences. She familiarised herself with each of the places before taking children. However, we asked the childminder to complete risk assessments for places she visited on a regular basis.

During our visit, the children were able to choose from a good range of toys and resources which they really enjoyed. We also viewed additional resources for older children including Lego and a small snooker table.

The childminder provided snacks for children and followed her food hygiene training when preparing them.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder was active in reviewing and developing her service. She had joined an online network where she should access valuable information and paperwork. This included a new format for children's plans.

The childminder was keen to include families in her service and encouraged parents and children to share their views. She had questionnaires that she soon planned to issue to parents as a way of gathering more formal feedback.

The childminder continued to meet with other childminders in the local area. This provided her with opportunities to discuss her role.

The childminder was aware of her responsibility in protecting children however she had not attended training in recent years. The childminder agreed to access suitable training either in person or online.

We directed the childminder to The Hub section of the Care Inspectorate website where she would be able to access new guidance. This would support her in keeping up to date with current practice.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 – good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

Recommendation 1

The childminder should continue to extend the information that she has in place for children to develop individual personal plans.

The childminder should involve parents/carers in reviewing personal plans at least every six months.

National Care Standards Early Education and Childcare up to the age of 16: Standard 3 – Health and Wellbeing.

This recommendation was made on 7 January 2014.

Action taken on previous recommendation

The childminder had introduced more detailed personal plans for children.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
19 Nov 2013	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed
26 Jan 2010	Announced (short notice)	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
25 Feb 2009	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed

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