

Rathey, Fiona Child Minding

Type of inspection: Unannounced
Inspection completed on: 16 November 2017

Service provided by:

Service provider number:
SP2012983283

Care service number:
CS2012306566

The service

Introduction

The childminder is registered for a maximum of 6 children at any one time under the age of 16. Of these 3 may be under school age and 1 may be under 12 months. The service operates from a detached house from the south side of Glasgow.

The childminder is currently caring for one child across the week. She is flexible to the needs of individual families.

The childminder's aims and objectives include:

1. Offer a safe, healthy, happy and homely environment.
2. Offer equal opportunities to all children.
3. Work with parents to ensure children have continuity, respecting confidences.
4. Discuss highs and lows with parents.
5. Treat children with privacy, respect and dignity.
6. Each child is an individual with their own needs.
7. Help develop children emotionally, physically, intellectually and socially.
8. Provide stimulating activities both indoors and outdoors including books, toys, games and trips to parks, libraries and toddler groups etc.
9. Work with parents to provide balanced healthy meals and snacks.
10. Provide and use policies for equal opportunities, health and safety, behaviour management, child protection, fire and emergency procedures.
11. Have a knowledge of first aid.
12. Have a fire plan.
13. Have a working with parents' policy.
14. Have an admissions policy which outlines settling in period within my home and when moving on to playgroups, nurseries and schools.
15. Comply with regulations as stated by SCSWIS.
16. Most importantly have fun with the children and ensure they feel safe and happy.

What we did during our inspection

We wrote this report after a short notice announced inspection that took place between 10am and 11.00am on 16 November 2017. A Care Inspectorate inspector carried out this inspection. One completed questionnaire was returned before the inspection. Comments and views from the questionnaire are commented on within this report.

In this inspection we gathered evidence from various sources, including the relevant sections of policies, procedures, records and other documents.

We also observed how the childminder interacted with the minded children and considered the general environment and equipment used in providing the service.

Views of people using the service

The children were lively and played well together. They were very comfortable and happy in their environment.

Self assessment

This was completed and contained information of positive outcomes for children attending the service.

What the service did well

Mrs Rathay provided a safe, stimulating environment indoors and out-door for children in her care. They were offered a varied programme of activities resources and outings.

What the service could do better

Mrs Rathay has recently became active again minding children. She agreed to improve her knowledge and training. She should consult with the parents to give them an opportunity to air their views. She should tighten up procedures to improve infection control procedures ensuring children don't use the same towel when drying hands after toileting. She should formalise her monitoring and evaluation quality assurance processes.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	4 - Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

We observed that the childminder and the children had developed a warm and affectionate relationship. The minded child was comfortable and all his individual needs were being met. The childminder genuinely cared for the children she minded. She told us: "They are like my family, my own granddaughter is fond of him and they play well together". The childminder was asking the children if they wanted to go to the garden after the visit. The childminder told us of a typical weekly plan, the children were offered a wealth of opportunities to have fun and learn new skills.

The childminder used her knowledge of the children's likes, their routines and parents' wishes to provide a safe and nurturing environment for them. We observed the child choosing resources which she enjoyed and which she had used with the childminder previously. The child described some of the resources as being "His favourite".

The childminder was knowledgeable about the child's abilities and celebrated his achievements.

The childminder had developed the required content in the children's personal care plans. Childminders are legally required to put in place a plan which shows how they will meet the health, safety and wellbeing needs of the children they care for. We could see that the childminder was knowledgeable about the GIRFEC (Getting It Right For Every Child) framework. Mrs Rathay recorded the children's progress or additional support needed in the SHANARRI wellbeing indicators wheel, this was contained within their care plans, children's needs, progress and achievements. Detailed discussion showed how the childminder was supporting the children to reach their own potential.

The childminder told us that she had informal discussions with parents at drop off and collection times. She met with parents regularly, this enabled parents/carers to review and update children's personal plans as required. They were invited to view the children's progress and make comments.

A parent stated: "Fiona is kind and very good with ***. He looks forward to her collecting him each morning. Fiona is very approachable and accommodates any day to day issue for example changes to pick up times".

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of environment

Findings from the inspection

The childminder provided the service from her family home. She made best use of the space available in her home taking account of the children's ages and stages of development. The children could play in a designated playroom in the lower level of the house.

We saw evidence that the childminder was committed to the safety of the children when out and about.

The childminder had a range of policies and procedures which supported the health, safety and wellbeing of children using the service. In addition to this we noted that appropriate and valid public liability and car insurance was in place.

We found Mrs Rathay's home to be a warm, homely environment. It was bright and had suitable ventilation.

Children had access to a range of age appropriate resources. The childminder had considered potential risks within her environment and with resources children had access to. We looked at the indoor and outdoor environment, we saw all areas to be safe and risks had been identified and action taken to minimise these. A procedure for recording accidents and incidents was in place and shared with parents.

We discussed the appropriate action she would take if she had any child protection concerns. She had developed a Child Protection statement and this contained the appropriate information including contact numbers for relevant agencies.

She had a sound knowledge and understanding about anti bullying and promoting positive behaviour.

The childminder agreed to tighten up infection controls procedures, including handwashing the child following napping changing, wiping noses and providing separate towels in the toilet.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 - good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder kept up to date with best practice in childcare through a variety of ways, for example, the Scottish Childminding Association publications. We discussed the Care Inspectorate Hub and Childminders' support website.

Mrs Rathay was committed to improving her service and to her own personal development. She received regular updates about online training opportunities from the Scottish Childminding Association and planned to continue to access these in order to further develop her skills and knowledge. We discussed the newly launched Childminding learning pathway, she agreed to further investigate this.

The self assessment demonstrated the childminder's commitment to continually improving her service.

A complaints procedure was in place and was provided to parents/carers when their children started the service.

We discussed that the childminder should monitor and evaluate her service regularly. She should formalise her consultation methods with parents and children.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 4 – good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
23 May 2013	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	Not assessed

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