

Leonard Cheshire Disability - Alemoor Crescent Care Home Service

17 Alemoor Crescent
Edinburgh
EH7 6UJ

Telephone: 0131 554 2220

Type of inspection: Unannounced
Inspection completed on: 17 May 2017

Service provided by:
Leonard Cheshire Disability

Service provider number:
SP2003001547

Care service number:
CS2003015503

About the service

The home has been registered with the Care Commission since April 2002 then transferred to the Social Care Social Work Improvement Scotland (SCSWIS) on 1st April 2011. The regulator is now to be commonly known as the "Care Inspectorate" .

The home is in a purpose-built two storey house within a modern mainstream development owned by Port of Leith Housing Association and indistinguishable from other properties in the development. Leonard Cheshire Services lease the property and provide twenty-four hour care to six adults with physical disabilities who may have associated learning disabilities.

Accommodation for service users is located on ground floor level and it is designed and equipped to meet the needs of people with a physical disability.

The home is located reasonably close to shops and amenities and there is a bus route nearby.

The aims and functions of the home are to 'provide a safe and happy environment for residents and to promote and encourage positive relationships and enable residents to increase their quality of life'.

What people told us

'If I had any concerns I would feel okay to talk to staff or the manager. My relatives would also raise things with staff if they are not happy.'

'It is a good place to stay, the staff are caring, know their jobs and us very well'

'I like to help out and I am encouraged to do things around the house which is good'

'I have a volunteer who helps me regularly'

'I get to be involved in some training and got a certificate along with the staff'

Self assessment

A self assessment is not being requested from services for 2017/2018.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	not assessed
Quality of staffing	5 - Very Good
Quality of management and leadership	not assessed

What the service does well

People who use this service are fully involved in all aspects of their lives and choices in their care and activities.

Support plans are well laid out and as well as people's needs being detailed they focus on outcomes for individuals. These are up-to-date and reviewed on a regular basis.

Peoples health needs are detailed in plan, support for appointments is well organised and records are kept up-to-date.

One person continues to be involved in recruitment of new staff members.

People are encouraged to do as much as possible for themselves and give their views on everything to do with this care home.

The staff have supervision, handovers and team meetings on a regular basis to assist communication and support in the care home.

Staff members have a comprehensive induction, training folders in place and a high number of staff having completed SVQ's in Care.

What the service could do better

Staff and service user meetings should be maintained on a regular basis.

Support to people using the service should be available in respect of any concerns they have about staff or management concerns.

Staff and service users have said that at times social activities or opportunities for getting people out can be limited this being dependant on who is at home and on staffing levels.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
15 Aug 2016	Unannounced	Care and support Environment Staffing Management and leadership	6 - Excellent Not assessed 5 - Very good Not assessed
15 Apr 2015	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good
15 Apr 2014	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good
14 May 2013	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good
18 May 2012	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 5 - Very good 5 - Very good
11 Nov 2010	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good Not assessed Not assessed Not assessed
15 Jun 2010	Announced	Care and support Environment Staffing Management and leadership	5 - Very good Not assessed Not assessed 4 - Good
2 Mar 2010	Unannounced	Care and support Environment Staffing	5 - Very good Not assessed 4 - Good

Date	Type	Gradings	
		Management and leadership	Not assessed
10 Sep 2009	Announced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 2 - Weak 4 - Good
2 Mar 2009	Unannounced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good Not assessed Not assessed
23 Dec 2008	Announced	Care and support Environment Staffing Management and leadership	5 - Very good 5 - Very good 4 - Good 5 - Very good

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