

Bauld, Margaret **Child Minding**

Type of inspection: Announced (short notice)
Inspection completed on: 10 July 2017

Service provided by:
Bauld Mrs Margaret

Service provider number:
SP2003906767

Care service number:
CS2003013048

The service

Introduction

Mrs Margaret Bauld, referred to as the childminder in this report, is registered with the Care Inspectorate to provide a care service to a maximum of six children under the age of 16 years, of whom no more than six will be under 12 years, of whom no more than three are not yet attending primary school and of whom no more than one will be under 12 months.

Numbers are inclusive of children of the childminder's family. In addition from 13 May 09 on Wednesdays only, the service will provide care to a maximum of two children under 12 months.

Minded children cannot be cared for by persons other than those named on the certificate.

The service is provided from the family home in the village of Pencaitland, East Lothian. Children used the living room, and kitchen for play activities.

Aims for the service had been developed and included:

'To provide a safe, healthy environment for all children.

To provide a good standard of care.'

We check services are meeting the principles of Getting it Right for Every Child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

What we did during our inspection

The inspection was carried out by an inspector from the Care Inspectorate. We visited the childminder to carry out an unannounced inspection however we were unable to find her at home. We wrote to the childminder to arrange an inspection which took place on 10 July 2017.

As part of the inspection process we asked the childminder to issue care standard questionnaires to parents using the service.

During the inspection we gathered evidence from various sources including talking to the childminder, talking to children, looking at key information kept to ensure that children's needs were met. We walked round the home with the childminder and assessed the suitability of the environment and equipment used for childminding.

Views of people using the service

On minded child was present during our visit. This child appeared to be at home with the childminder and played happily with her chosen toys during our visit.

Two parents returned the care standard questionnaire prior to our inspection. Both strongly agreed that they were happy with the quality of care their child received from the childminder. Comments included:

'My childminder provides my family and I with a great service. My child looks forward to her days with Margaret.'

Self assessment

The childminder has not completed a self assessment since 2012. This was discussed with the childminder.

What the service did well

The childminder provided a safe and homely environment for children. Parents spoke positively about the support offered by the childminder both to them and their children.

What the service could do better

We made a requirement regarding the need to have public liability insurance.

The childminder needed to update some of her policies and procedures to take account of current good practice.

The childminder needed to complete the self-evaluation document to give the Care Inspectorate information on how she promoted positive outcomes for children.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	3 - Adequate

Quality of care and support

Findings from the inspection

The childminder kept some information on each child. As the childminder provided childcare on behalf of the local authority she updated information regularly at placement reviews. Parents confirmed that they felt the childminder knew their child well and provided a good level of communication. We found that the childminder met the child's individual care and support needs on an on-going basis.

Through discussion the childminder evidenced that she had a good understanding of child development and had extensive childcare experience. She described how she encouraged children to become independent and confident. Children were encouraged to form healthy habits through opportunities for outdoor play, good hygiene practices and healthy eating.

A range of photos to evidence play activities and outings were regularly shared with children and their parents. We asked the childminder to start to develop a method to track children's progress, especially for those who spent significant amounts of time in her care. We talked about the SHANARRI outcomes and the need to become familiar with these. (See recommendation one).

The child present on the day of our visit was very comfortable and confident in their surroundings and in interactions with the childminder. The childminder spoke warmly of other children she looked after and clearly enjoyed working with children.

The childminder had a child protection procedure, which needed to be updated to reflect changes to child protection contact numbers. The childminder had, in the past, attended a child protection training course. This knowledge needed to be updated. (See recommendation two).

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 2

1. The childminder should develop a simple method which can be used to track children's development and evidence how the childminder promotes the SHANARRI wellbeing indicators. National Care Standards for Early Education and Childcare up to the age of 16. Standard 4 - Engaging with children.
2. The childminder should attend a child protection training course. National Care Standards for Early Education and Childcare up to the age of 16. Standard 3 - Health and wellbeing.

Grade: 4 - good

Quality of environment

Findings from the inspection

The home was clean and well maintained to provide a pleasant environment for children to use. Children used the kitchen and the living room for play when at the childminders home. The garden to the rear of the home was also used in good weather.

The childminder said that her normal routine would include being out at a number of groups throughout East and Midlothian. Parents commented that they liked this service as it provided their children with social experiences.

The childminder had developed a number of policies to inform parents what action she took to keep their children safe. She also discussed safety with children and encouraged them to take some responsibility for their own safety to promote responsibility and independence.

On the day of our visit the home was safe and secure for the provision of a childminding service. Discussion with the childminder evidenced that she was very aware of hazards and potential hazards and took action to minimise these.

The childminder did not provide meals for children. Children brought a packed lunch which was eaten at the kitchen table to promote a social experience. Snacks and drinks were provided as necessary.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder had considerable childcare experience and parents spoke very positively about the service provided by her. We discussed with the childminder the need to update her knowledge about current childcare practice to enable her to update her policies and procedures. We have gathered and shared with her a range of documents which should be taken account of through her practice. (See recommendation one).

The childminder did not have public liability insurance which is necessary for the running of her business. (See requirement one).

The childminder had not completed the Annual Return, which provides the Care Inspectorate and Scottish Government with a range of information about service provided in Scotland, for several years. We have not made a requirement here but have reminded the childminder of her responsibility to complete necessary documents. The inspector agreed to assist the childminder with this when it next needed to be submitted.

The Care Inspectorate requests that service provide a self assessment to evidence how they promote positive outcomes for children. The childminder had not completed a self assessment for several years. (See recommendation two).

Requirements

Number of requirements: 1

1. The childminder must purchase public liability insurance for the purpose of running the childminding business. This is in order to comply with The Social Care and Social Work Improvement Scotland (Registration) Regulations 2011 (SSI 2011/28) Regulation 4(1) - Records Childminding Services Must Keep.

Timescale: Evidence of public liability insurance must be provided by 04 August 2017.

Recommendations

Number of recommendations: 2

1. The childminder should update her training and knowledge of current childcare practice in order for her to update her policies and procedures used in the service. National Care Standards for Early Education and Childcare up to the age of 16. Standard 12 - Confidence in staff.
2. The childminder should begin to assess her service and produce a self-assessment document to evidence how she meets positive outcomes for children using her service. National Care Standards for Early Education and Childcare up to the age of 16. Standard 14 - Well-managed service.

Grade: 3 - adequate

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
13 Jun 2013	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	Not assessed
29 Feb 2012	Re-grade	Care and support	Not assessed
		Environment	Not assessed
		Staffing	1 - Unsatisfactory
		Management and leadership	Not assessed
4 Nov 2009	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
12 Aug 2008	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	5 - Very good

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Care Inspectorate
Compass House
11 Riverside Drive
Dundee
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