

Morris, Elaine **Child Minding**

Type of inspection: Unannounced
Inspection completed on: 13 March 2017

Service provided by:
Elaine Morris

Service provider number:
SP2003904366

Care service number:
CS2003007384

The service

Introduction

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at www.careinspectorate.com.

This service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

Elaine Morris is the sole provider of the childminding service and will be referred to as 'the childminder' in this report. The service is registered with the following conditions:-

1. To provide a care service to a maximum of six children at any one time under the age of 16, of whom no more than three are not yet attending primary school and of whom no more than 1 is under 12 months. Numbers are inclusive of children of the childminder's family. From 16 June 2009 to 3 July 2011 the following condition applies for a maximum of one day a week:
To provide a care service to a maximum of six children at any one time under the age of 16, of whom no more than four are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of children of the childminder's family.
2. Overnight care will not be provided.
3. The parts of the premises not to be used are all bedrooms on the upper level.

What we did during our inspection

We attempted to carry out this inspection unannounced on two occasions in March 2017 but the childminder was unavailable. We then arranged an inspection at short notice to the childminder.

During this inspection we gathered evidence from various sources:

- We had a lengthy discussion with the childminder;
- We made observations of the childminder and her interactions with the minded child present;
- Accident and incident documents;
- Medication systems;
- Equipment, resources and the environment;
- The service's most recent self-assessment;
- Children's records;
- Health and safety records;
- Certificate of registration and
- Insurance Documents.

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it Right for Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people and what they can do to improve.

Getting it right for every child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting It Right For Every Child. They are: safe, healthy, achieving, nurtured, active, respected, responsible, and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

Views of people using the service

On the day of inspection there were three children present. We observed them at play and interacting with each other and with the childminder. We saw that they were confident and happy in the care of the childminder.

Two completed Care standards Questionnaires were returned to us by parents. Information provided on these confirmed that they were very happy with the quality of care the children were receiving from the childminder.

Self assessment

The childminder was not requested by us to complete a self assessment.

What the service did well

The childminder provided a warm and welcoming homely environment for minded children. She understood how children develop and learn and was responsive to children's needs. She was flexible and professional in her approach to providing a childminding service.

What the service could do better

The childminder should seek opportunities to further develop and keep abreast of current good practice guidelines and documents. This would enable her to continue to assess her provision for children and make any changes if required also it would enhance her on-going professional development.

From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

Quality of care and support

Findings from the inspection

The childminder ensured that her partnership with parents was effective and communication was good by speaking regularly with the parents about the children's development, daily activities and any issues arising. Strategies were agreed with parents to further develop children, for example toilet training and sleeping routines also eating foods to promote healthy diets.

This gave parents confidence to share ideas ensuring their children's needs were being met. She offered a flexible service which took account of the individual needs of the children and their families.

Parents provided meals and the childminder provided healthy snacks such as fresh fruit to promote healthy eating. At the inspection we saw the children having lunch. The childminder was giving appropriate praise and encouragement and developing good social interactions for the children.

The children were able to choose from a good range of resources that suited the different ages and stages of development of the children.

We saw the childminder comforting the youngest child present. She did this in a warm and nurturing manner putting the child at ease.

Children got daily access to the outside environment which helped to keep them physically active and healthy.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of environment

Findings from the inspection

The childminder's home was very clean and in a very good state of decoration. The childminder confirmed that no person was allowed to smoke in her home or garden. She provided a warm welcoming and comfortable environment for minded children.

There was a secure garden where children could play under the supervision of the childminder. All play resources were clean and in a good state of repair. To ensure children's safety, the childminder only gave toys to children that were suitable for their ages and stages of development.

The childminder was aware of exclusion periods for infectious and contagious illness and adhered to these to minimise the risk of cross infection in children.

The childminder had not carried out risk assessments for her home, garden and trips and outings. A recommendation about this is made within this report under "Quality of management".

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

At this inspection we confirmed the quality of management seen at the last inspection had been maintained.

All records of children's personal details were kept appropriately. Information held was reviewed at least every six months in line with current legislation.

The childminder had appropriate public liability insurance in place.

We considered she should seek opportunities to update her knowledge and skills in childcare practice to support her on-going personal and professional development. This would also help her to identify any improvements she may wish to make to her childminding provision for children and families. We discussed the importance of the childminder assessing the provision of her service and involving parents/carers and children when doing so. She should use this information to consider any improvements and changes she could make.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 1

1. The childminder should carry out and record risk assessments for her home, garden and any trips/outings. National Care Standards, Early Years and childcare up to the age of 16, Standard 2 - A safe environment, Standard 14 - Well managed service.

Grade: 4 - good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
6 Mar 2013	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	Not assessed

Date	Type	Gradings	
23 Feb 2012	Re-grade	Care and support	Not assessed
		Environment	Not assessed
		Staffing	1 - Unsatisfactory
		Management and leadership	Not assessed
29 Oct 2009	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
8 Dec 2008	Announced (short notice)	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good

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