

## Aubeeluck, Mr & Mrs J Housing Support Service

21 McDonald Road  
Edinburgh  
EH7 4LX

Telephone: 0131 556 2395

Type of inspection: Announced (short notice)  
Inspection completed on: 18 April 2017

**Service provided by:**  
Aubeeluck, Mr & Mrs J

**Service provider number:**  
SP2004005791

**Care service number:**  
CS2004059389

## About the service

Mr & Mrs Aubeeluck provide a housing support service to one person (referred to as the service user within the report) whom they have known for over 20 years. The service user has a learning disability and lives in his own tenancy near to the service provider. The service is provided for 13 hours a week anytime during a 24 hour period.

The service aims to:-

- Provide a high quality of support and care
- Assist the individual to maintain his independence and his tenancy through a varied programme of activities
- Respect the individual's rights
- Give as much privacy as possible, especially within the community
- Encourage independence in the areas of cooking, cleaning and personal hygiene
- To offer support in claiming all appropriate welfare benefits, social services and health services.

The service was registered with the Care Commission in September 2004 to provide a Housing Support Service.

## What people told us

The person who uses the service told us he was very happy with it and did not want to make any changes.

## Self assessment

A self assessment was not required.

## From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

## What the service does well

Mr & Mrs Aubeeluck provided very good personalised support to the person using the service. He told us that he worked with Mr & Mrs Aubeeluck on an ongoing basis to develop his household skills such as cooking, cleaning and budgeting. This allowed him to live independently in the community. He was also playing an active part in the local community through his work at a charity shop.

The person using the service told us that he met with Mr & Mrs Aubeeluck most days and he could speak to them at any time about his support. He told us that he was fully involved in putting together his support plan. If he wanted to change his support plan, Mr & Mrs Aubeeluck listened and supported him to make those changes. Reviews of the support plan were now taking place on a six monthly basis.

The service was committed to supporting the person's human rights through their practice and policies. Mr & Mrs Aubeeluck had a great deal of experience in supporting people and were aware of their rights. This was reflected in their documentation and policies. They had also updated the Adult Support and Protection policy.

## What the service could do better

Mr & Mrs Aubeeluck should continue to have discussions with the person being supported on how he wants the support to develop. This should include his personal outcomes from the support and how he can develop his own skills further.

## Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Inspection and grading history

Date	Type	Gradings
21 Apr 2016	Announced (short notice)	Care and support 5 - Very good Environment Not assessed Staffing Not assessed Management and leadership 4 - Good
21 Apr 2015	Announced (short notice)	Care and support 5 - Very good Environment Not assessed Staffing Not assessed Management and leadership 4 - Good
6 May 2014	Announced (short notice)	Care and support 5 - Very good Environment Not assessed Staffing Not assessed Management and leadership 4 - Good
28 May 2013	Announced (short notice)	Care and support 5 - Very good

Date	Type	Gradings	
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	4 - Good
19 Jun 2012	Announced (short notice)	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	4 - Good
25 Jan 2012	Announced (short notice)	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	4 - Good
16 Apr 2010	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	4 - Good
27 Oct 2009	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	3 - Adequate
25 Sep 2008	Announced	Care and support	4 - Good
		Environment	Not assessed
		Staffing	3 - Adequate
		Management and leadership	3 - Adequate

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