

McKinlay, Lee Child Minding

Type of inspection: Unannounced
Inspection completed on: 8 June 2017

Service provided by:

Service provider number:
SP2008968275

Care service number:
CS2008168885

The service

Introduction

Lee McKinlay is registered to care for a maximum of six children at any one time under the age of 16 years, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. Numbers are inclusive of children of the childminder's family.

The service operates from the childminder's home within a residential area of Lochwinnoch, close to local schools.

The aims and objectives of the service were in line with good practice.

What we did during our inspection

We compiled this report following an unannounced inspection, which took place on the afternoon Thursday 8 June 2017. The inspection was carried out by one inspector.

We sent the childminder questionnaires to give to parents currently using the service an opportunity to give their views on the quality of service they receive. We received three completed questionnaires from parents before the inspection.

During this inspection we spoke with the childminder and the children. We observed the care given by the childminder and looked at a number of documents including health and safety records, personal plans and insurance.

We check services are meeting the principles of Getting it Right for Every Child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting it right for every child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

Views of people using the service

There were three minded children present during the inspection. The children were under school age. The childminder skilfully supported the children and she clearly knew their individual needs and personalities.

The childminder was attentive to the childrens' needs and interests and responded well to them. We saw the children drawing, playing with playdough, having lunch and playing in the garden with sand. The childminder supported the children very well and provided resources to help extend their interest. The childminder was kind and caring in her approach, she took time to listen to the children. She clearly knew them well and shared with us her observations of all of the children she cared for.

Before the inspection we sent out parent / care questionnaires. Through these parents told us:

"We are absolutely delighted with the service Lee provides. I don't like referring to Lee as our child minder as she now feels like a family member. Nothing is too much bother for her and if we have any problems at work she is extremely accommodating. I could not have went back to work after maternity leave if I didn't have Lee, she truly is fantastic and I would highly recommend her. It is definitely a home from home and our kids love it".

"I couldn't be happier with the service that Lee provides. She cares for my daughter in a safe and happy home, providing her with plenty of opportunities for growth and development with the other children. My daughter is happy and therefore I am happy".

"My daughter has been attending this service since my return to work from maternity leave. I know that my daughter is happy and very well cared for when I am not with her. Lee's home is like a home from home for my daughter. This is very comforting for me when I leave her to go to work. I am kept well up to date with her and what she has done that particular day. If someone else has collected my daughter I always get a text message and a photo of her".

Self assessment

The Care Inspectorate received a fully completed self-assessment from the childminder.

The childminder identified what they thought the service did well and gave examples of improvements relating to ongoing training and development and implementation of the GIRFEC principles. The self-assessment clearly identified some areas that the childminder believes can be improved and showed how she intends to do this. The childminder told us how she included the views of children and their parents in the self assessment process and how their feedback directed service developments.

What the service did well

The childminder provided a happy, secure and nurturing environment for children and young people. She had developed an excellent relationship with the children being cared for during our inspection, and very effectively supported. She knew all of the children very well and was able to change and adapt to meet their differing needs and personalities. She worked closely with parents and shared information regularly. This helped her to meet children's needs very effectively.

What the service could do better

The childminder should continue to keep up to date with current best practice and legislation and working in partnership with children, young people and their families to develop her service.

From this inspection we graded this service as:

Quality of care and support	6 - Excellent
Quality of environment	6 - Excellent
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

Quality of care and support

Findings from the inspection

The childminder provided children with excellent care and support.

Very effective 'settling in arrangements' ensured that the childminder had extensive information about children's health and well-being, interests, preferences, care routines and people who were important to them. This helped her to develop positive and respectful relationships with families, and to provide nurturing, responsive care for children and young people. The childminder ensured that information about children and young people was updated regularly, with full involvement from the children and young people where appropriate, and their parents. This meant that clear plans to support children and young people to achieve were current and on going.

The children present during our inspection had attended the childminder's service for some time. They had a very close relationship with the childminder, and communication between them was excellent, she was very aware of their individual needs and personalities and responded to them in a sensitive respectful way. Children told us about using the SHANARRI wheel to record how well they thought they were progressing under each of the headings. This was one of the many ways that the childminder supported children and young people to share their views about the service, and the care they were receiving.

Children were also fully involved in developing the service and had many opportunities to influence their time at the childminders home. There was an extensive range of activities available to the children. During the inspection the children told us they liked drawing, doing homework, going on a helicopter and a rocket ship.

The childminder encouraged children and young people to be healthy through a range of highly effective, stage appropriate approaches. These included daily outdoor activities, healthy foods and snacks and helping children to learn about the importance of staying healthy, and ways that they could do this. We saw that the childminder was respectful and supportive of these goals, and discussed how she would assist him to achieve these.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 6 - excellent

Quality of environment

Findings from the inspection

The childminder provided an excellent environment for children and young people.

The home environment was clean, warm, welcoming and well maintained. Children and young people had access to a range of rooms for different types of play and activities. Effective arrangements were in place to limit the risk of the spread of infection. This helped to keep children and young people safe and healthy. The childminder had an excellent range of supporting documents to keep children safe. Children suggested an carried out fire drills regularly.

The childminder ensured that children and young people were safe, whilst allowing appropriate levels of risk to support them to learn about keeping themselves safe. The childminder had been helping the children learn about staying safe, when out in the local community while they were out walking.

We saw that the child minder included children in the planning of activities in the local community. They enjoyed going to local toddlers groups visiting a local RSPB sanctuary and planting sunflower seeds. The children had also participated in Chinese New Year and St Andrews day celebrations.

The childminder had developed her garden very well and children enjoyed planting, playing with the mud kitchen and the ball wall. The children also enjoyed sand and water play in the garden.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 6 - excellent

Quality of staffing

This quality theme was not assessed.

Quality of management and leadership

Findings from the inspection

The childminder managed her service to a very good standard, which led to excellent outcomes for people using the service.

Regular and planned training, access to best practice information and evaluation of her service, involving families, ensured a very high quality service.

The childminder used a range of sources to access training and information including the Care Inspectorate's Hub, the SCMA website and information from the local authority. She promptly implemented any changes to her policy or practice required by amendments or additions to legislation. This ensured that the service was continuously developing and improving outcomes for children and young people.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Grade: 5 - very good

What the service has done to meet any requirements we made at or since the last inspection

Previous requirements

There are no outstanding requirements.

What the service has done to meet any recommendations we made at or since the last inspection

Previous recommendations

There are no outstanding recommendations.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Enforcement

No enforcement action has been taken against this care service since the last inspection.

Inspection and grading history

Date	Type	Gradings	
11 Jul 2013	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	Not assessed

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.com

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.com

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.