

## Peet, Rosemary Child Minding

Type of inspection: Unannounced  
Inspection completed on: 16 May 2017

**Service provided by:**  
Peet, Rosemary

**Service provider number:**  
SP2012983457

**Care service number:**  
CS2012307783

## The service

### Introduction

Rosemary Peet is registered to provide a care service to a maximum of six children at any one time under the age of 16, of whom no more than three are not yet attending Primary School and no more than one is under 12 months. Numbers are inclusive of children of the childminder's family. No overnight care may be provided. Minded children cannot be cared for by persons other than those named on the certificate.

The childminding service is provided from the family home in the Downfield area of Dundee. There is a dedicated playroom with a range of age and stage appropriate toys easily accessible to the children. The property has a garden to the front and rear. The back garden is fully enclosed and secure with a selection of outdoor toys and equipment.

The aims and objectives of the service are:

"To provide a safe, warm, stimulating and friendly environment for children in which they can play, learn and explore.

To identify and meet the needs of the individual child with regard to any dietary, health, physical, emotional or educational requirements.

Foster achievement by encouraging positive attitudes of self and others, and develop confidence and self-esteem by acknowledging achievements with praise, encouragement and guidance.

Work in partnership with parents to provide all children in my care a clean, loving and home-like environment where everyone feels valued.

Encourage children to explore and be creative by providing opportunities to stimulate imagination appropriate to the age and ability of the child.

To promote positive relationships by establishing the boundaries of confidentiality, ensuring their views are valued and listened to.

Being a positive role model by encouraging respectful behaviour towards others and involving the child in the decision-making process. Thus enabling them to make good choices and encouraging this process through positive reinforcement.

To create and maintain good relations in the wider community, making good use of local resources."

The service registered with the Care Inspectorate on 11 June 2012.

There were two minded children present during the inspection.

### What we did during our inspection

We compiled this report following an unannounced inspection on Tuesday 16 May 2017 between 1.00pm and 3.55pm. A Care Inspectorate Early Years Inspector carried out the inspection.

During the inspection, we spoke to the childminder and the minded children present. We observed the care given by the childminder and looked at a number of documents including personal plans, health and safety records, medication records, certificates of training and insurance.

We check services are meeting the principles of Getting It Right For Every Child (also known as GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parents to work with the services that can help them. There are eight wellbeing indicators at the heart of Getting It Right For Every Child: safe, healthy, achieving, nurtured, active, respected, responsible and included.

## Views of people using the service

There were two minded children present during the inspection aged, 2 years 6 months and 4 years 10 months. They appeared confident and relaxed around the childminder and played happily together indoors and outdoors during the inspection visit. They chatted with the childminder and inspector and shared what they liked doing when they attended the service."

The children told us:

"I like playing with the characters." (Peppa Pig)

"I like to go to Clatto to play."

We sent out care standard questionnaires to the childminder to distribute to parents. We received two completed questionnaires before the inspection. The parents strongly agreed that overall they were happy with the quality of care their child received in the service.

Parents commented:

"I am very pleased with this service. Rosemary is fantastic with (child's name) and will miss her when our contract ends in a few months."

"I am more than satisfied with the care provision given by my childminder. She is caring and nurturing and my child is always keen to go to her house. She takes my child to a huge range of places and promotes a healthy lifestyle by walking, trips to the park etc. She provides an excellent service and has become more like a family member to my son. I would highly recommend her services to anyone, with no hesitation. My child has made excellent progress during his time in her care. She is also very flexible with drop off/pick up times etc."

## Self assessment

The Care Inspectorate did not request a self assessment be submitted before the inspection.

## What the service did well

The childminder provides children with a nurturing, safe and fun environment. Her child centred approach supports her in meeting children's individual needs.

## What the service could do better

The childminder should continue to evaluate her service and identify areas for improvement.

## From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

## Quality of care and support

### Findings from the inspection

The childminder was warm, friendly and nurturing with the children. Her interactions were positive and sensitive. She encouraged the children's thinking, language and vocabulary through open-ended questions. The children were settled, happy and secure in the childminder's care. They were involved in role-playing during the inspection visit and clearly enjoyed each other's company. During the inspection, one of the children stopped playing, came over and gave the childminder a big cuddle.

The childminder had a good understanding of the need to work with parents at all times. Information about the children was shared verbally each day along with a daily diary that contained a summary of the child's day at the service. The childminder also used WhatsApp to send photographs of the children to parents daily. Photograph books displayed the activities and experiences the children were involved in while they were in the care of the childminder.

Detailed information was gathered by the childminder for each child to help her support them and meet their needs. She knew the children very well and talked about how she supported them individually, their interests and characters. The childminder was reviewing the information annually with parents. We reminded her that reviews should take place every six months or sooner as is required through legislation. Children felt safe and secure in the childminder's care as she had this very good understanding of their individual needs and routines.

Children were encouraged to share their thoughts and ideas with the childminder. Their interests informed activities, experiences and outings at the service. The children were encouraged to be independent and confident.

Healthy lifestyles were promoted in the service. The childminder provided health snacks and home cooked lunches. She told us that children were often involved in the preparation of their snack. The childminder discussed having taster sessions to encourage the children to try new fruits, vegetables and foods. Fresh air and physical play was also encouraged. We saw the children play in the back garden during the inspection. The children told us that they had fun going to the woods, parks, soft play, beach and library.

The childminder was very aware of her responsibilities in keeping children safe and protected. She had undertaken child protection training to refresh her knowledge and was very confident to take forward any concerns she had about the children with the relevant agencies. A child protection procedure was in place and provided parents with information. A recording system was in place for the administration of medication. A recommendation was made at the last inspection to update the medication record. The childminder had partially updated the record however; the time medication was last given to the child before they entered the service still had to be recorded, to ensure the record followed best practice guidance. We have continued the recommendation in this report. We signposted the childminder to the current guidance 'Management of medication in daycare of children and childminding services' accessible on the Care Inspectorate Hub. (Please see Recommendation 1)

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 1

1. The provider should update the administration of medication record, by recording the time medication is last given to the child before they attend the service. This information will ensure children are kept safe and the record follows best practice guidance.

**National Care Standards, Early Education and Childcare up to the Age of 16, Standard 3: Health and wellbeing.**

**Grade:** 5 - very good

## Quality of environment

### Findings from the inspection

We found the childminder's home to be bright, clean and safe. Daily visual risk assessing ensured the home was safe for the children attending. Written risk assessments were in place for all areas of the service, reviewed regularly and updated as needed.

There was a dedicated playroom with a range of toys and resources appropriate to the children's ages and stages of development. Easily accessible storage gave the children the opportunity to choose what they wanted to play with independently.

A fully enclosed back garden ensured the children had access daily to fresh air and physical play. There was a variety of outdoor equipment, such as the sand and the wheeled toys, which the children played with and had fun during the inspection.

The childminder was aware of the importance of following appropriate infection prevention procedures, for example, encouraging and reminding children to wash their hands as required and wearing disposable gloves and aprons when nappy changing.

We were told toys and resources were washed or cleaned regularly. The toys and play materials we saw during the inspection visit were clean and well maintained.

Accidents and incidents were recorded and parents signed the record to confirm the childminder had informed them of what had happened. The parents received a copy of the record for their own information.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 0

**Grade:** 5 – very good

## Quality of staffing

This quality theme was not assessed.

## Quality of management and leadership

### Findings from the inspection

The childminder was motivated and enthusiastic about her role as a childminder and worked very hard to provide positive outcomes for the children in her care. She was a member of the Scottish Childminding Association (SCMA) and received regular communication from them to keep up to date with best practice and legislation. The childminder also received magazines and emails from the Care Inspectorate and met with local childminders with whom she discussed childcare topics and practice.

Training also kept the childminder's knowledge and practice current. She was committed to professional development and had undertaken a variety of courses, such as First Aid, Child Protection, Child Development, Tears and Tantrums and Building the Ambition.

Parents and children were encouraged to give feedback on the service. Regular review forms and informal chats supported the childminder in identifying improvements to her provision.

Policies and procedures were regularly reviewed to ensure they remained current and relevant to the service. The policies included a complaints procedure, which was shared with parents when they first started using the service. Parents were made aware that they could take any concerns or complaints to the Care Inspectorate should that be their wish.

## Requirements

**Number of requirements:** 0

## Recommendations

Number of recommendations: 0

Grade: 5 – very good

**What the service has done to meet any requirements we made at or since the last inspection**

## Previous requirements

There are no outstanding requirements.

**What the service has done to meet any recommendations we made at or since the last inspection**

## Previous recommendations

### Recommendation 1

The provider should update her administration of medications record to ensure that it follows best practice guidance.

**National Care Standards, Early Education and Childcare up to the Age of 16, Standard 3: Health and wellbeing.**

**This recommendation was made on 29 April 2013.**

### Action taken on previous recommendation

The childminder had update the medication and recorded the reason for medication being given to the child. The time medication was last given to the child before they attended the service was still to be recorded. The recommendation has been continued at this inspection.

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).



## Enforcement

No enforcement action has been taken against this care service since the last inspection.

## Inspection and grading history

Date	Type	Grading	
29 Apr 2013	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	Not assessed

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