

## Preston, Shirley Child Minding

Type of inspection: Unannounced  
Inspection completed on: 28 March 2017

**Service provided by:**  
Shirley Preston

**Service provider number:**  
SP2003902408

**Care service number:**  
CS2003004312

## The service

### Introduction

The Care Inspectorate regulates care services in Scotland. Information in relation to all care services is available on our website at [www.careinspectorate.com](http://www.careinspectorate.com)

The Care Inspectorate is committed to improving the health and wellbeing of all children receiving a care service. We want to ensure they have the best start in life, are ready to succeed and live longer, healthier lives.

We check services are meeting the principles of Getting it Right For Every Child (also known as GIRFEC). Set up by Scottish Government, GIRFEC is a national approach to working in a consistent way with all children and young people. It is underpinned by the principles of prevention and early intervention. The approach helps services focus on what makes a positive difference for children and young people – and what they can do to improve. Getting it Right for Every Child is being woven into all policy, practice, strategy and legislation that affect children, young people and their families.

There are eight wellbeing indicators at the heart of Getting it Right for Every Child. They are: safe; healthy; achieving; nurtured; active; respected; responsible; and included. They are often referred to as the SHANARRI indicators. We use these indicators at inspection, to assess how services are making a positive difference for children.

Mrs Preston is registered to provide care for a maximum of six children under the age of sixteen at any one time, of whom no more than three are not yet attending primary school and of whom no more than one is under 12 months. The numbers are inclusive of the childminder's own family.

The service is registered to provide care from Mrs Preston's home in Irvine, North Ayrshire. The living room, play room kitchen and garden areas are available to minded children. One child was present on the day of inspection.

### What we did during our inspection

We wrote this report following a short notice announced inspection carried out on 3 March 2017 and concluded on 28 March 2017.

We sent care standards questionnaires to the service to distribute to relatives or carers of children who use the service. One was returned to us before the inspection. We also received feedback from one parent in person.

During the inspection we spoke with the childminder and observed how she gave care and support to the minded children. We looked at some documents including child information records and policies and procedures.

### Views of people using the service

One minded child was present during the inspection. They were found to be happy, relaxed and confident with the childminder. They were very settled in their environment, confident to chat with us and seemed happy within the service.

## Self assessment

We received a completed self-assessment document from the service provider. This contained information which identified strengths and areas for the future development of the service. This was completed to a satisfactory standard.

## What the service did well

The childminder had created a warm, loving, safe and inclusive environment for the minded child. He received a service that was tailored to meet his needs. A parent advised that they felt involved in the service and that the childminder keeps them updated regularly.

## What the service could do better

The system for notifying the Care Inspectorate of notifiable events was discussed with the childminder. She assured us going forward that all information as detailed in the guidance of notification reporting document would be actioned by her. The childminder should continue to develop her knowledge and skills through further formal training. We also discussed personal plans and supporting children through their learning and development.

## From this inspection we graded this service as:

Quality of care and support	5 - Very Good
Quality of environment	5 - Very Good
Quality of staffing	not assessed
Quality of management and leadership	5 - Very Good

## Quality of care and support

### Findings from the inspection

At this inspection, we found that the service to be providing a very good quality of care and support. We looked at how the childminder gathered information about minded children and how this was used to plan children's care, learning and development. This included the required information to be kept as well as good practice records.

The childminder provided various ways for parents/carers to have input into how the service is provided. She had used questionnaires for more formal overall assessments of how her service was provided but due to the reduced number of minded children she had over the past year, she found that a more relaxed approach worked best and the relationship she had built with the parent allowed her to tailor the service to suit the minded child and his needs now that he was growing older. Sharing information this way with parents meant that she was able to be flexible in her approach to caring for the minded children.

Personal plans and records of development were used by the childminder to gather and monitor how the minded child was progressing. She was very knowledgeable about the child in her care and was able to demonstrate how she meet their needs. She had a very good relationship with minded child who looked to her for support and fun.

The parent and child we spoke with advised that they were always asked what they though about the service and were provided with information. The minded child told us of how he could choose what he wanted to do and that the childminder couldn't do anymore for him. he was very happy there.

We concluded that children and parents were offered very good care and support by the childminder.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 0

**Grade:** 5 - very good

## Quality of environment

### Findings from the inspection

At this inspection we considered how the designated childminding areas were maintained to ensure children were safe and protected for harm and how well the childminding areas were used. All aspects considered were met. We gathered evidence through viewing the childminding areas and equipment, examining relevant records and observing how the children used the environment, local community and resources.

The childminders home was welcoming, clean and spacious. As well as the living room and kitchen areas there was plenty of space for different kinds of play. She had a range of resources that were suitable for the age range of the child attending the service. Infection control procedures were in place. The childminder provided a variety of home cooked meals and snacks for the minded child.

The childminder had a large rear garden for the minded child to use. She advised that she was very active within the local community and took part in different groups. We found she had a clear understanding of her roles and responsibilities in relation to protecting children.

The parent and child we spoke with advised of the outings and the trips the childminder took them on and how much fun they had.

We concluded that children were being cared for from within an environment that was well maintained, had appropriate safety measures in place and was well resourced. The childminder ensured that systems were in place to keep children safe and respected their privacy.

## Requirements

**Number of requirements:** 0

## Recommendations

Number of recommendations: 0

Grade: 5 – very good

## Quality of staffing

This quality theme was not assessed.

## Quality of management and leadership

### Findings from the inspection

At this inspection, we considered how the childminder evaluated the service, made improvements and kept informed of best practice and legislation. All aspects considered were met. We gathered evidence through viewing relevant records and discussions on training and development opportunities.

The childminder was able to discuss with us, in-depth, how her practice had made a positive impact on children's learning and development. She had involved parents and the wider family in supporting children. She was committed to improving her own knowledge and skills. We discussed her research and how this had influenced her practice. The childminder was on a waiting list for Paediatric First Aid and Child protection training.

The parent we spoke with advised that the childminder was professional and knowledgeable and that she was able to discuss any concerns or issues that arose. They had a very good relationship.

We discussed the Care Inspectorate notification system and how the childminder must ensure that any notifiable events are submitted within the detailed timescales.

We concluded that the childminder provided a very good service which promoted children's health, safety and wellbeing and supporting them to reach positive outcomes

### Requirements

Number of requirements: 0

## Recommendations

Number of recommendations: 0

Grade: 5 – very good

**What the service has done to meet any requirements we made at or since the last inspection**

## Previous requirements

There are no outstanding requirements.

**What the service has done to meet any recommendations we made at or since the last inspection**

## Previous recommendations

There are no outstanding recommendations.

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Enforcement

No enforcement action has been taken against this care service since the last inspection.

## Inspection and grading history

Date	Type	Gradings	
4 Feb 2013	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	Not assessed
27 Oct 2009	Announced (short notice)	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
24 Feb 2009	Announced (short notice)	Care and support	5 - Very good
		Environment	5 - Very good
		Staffing	5 - Very good
		Management and leadership	Not assessed

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Care Inspectorate  
Compass House  
11 Riverside Drive  
Dundee  
DD1 4NY

[enquiries@careinspectorate.com](mailto:enquiries@careinspectorate.com)

0345 600 9527

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