

Peter McEachran House Care Home Service

12 Kennyhill Square
Dennistoun
Glasgow
G31 3LW

Telephone: 0141 276 1824

Type of inspection: Unannounced
Inspection completed on: 30 March 2017

Service provided by:
Glasgow City Council

Service provider number:
SP2003003390

Care service number:
CS2003001038

About the service

Peter McEachren House is a purpose built two storey building situated in the Dennistoun area of Glasgow. It is accessible to public transport routes, bus, train or motorway. Residents are within walking distance of local shops.

The care home is run by Glasgow City Council.

The building offers accommodation for 44 people in single bedrooms with partial en-suite facilities and a lounge/dining area with pantry facilities. There is a passenger lift to access the upper floor.

The aims and objectives for the care home are laid out in their information brochure, providing a service to older people and older people living with dementia.

What people told us

We spoke with several residents and one visiting relative during the inspection. People we spoke with were happy with the care and support they or their relative received.

Self assessment

The Care Inspectorate received a fully completed self-assessment document from the provider. We were satisfied with the way the provider completed this and with the relevant information included for each heading that we grade services under.

The provider identified what it thought the service did well, some areas for development and any changes it had planned. The provider told us how the people who used the service had taken part in the self-assessment process.

From this inspection we graded this service as:

Quality of care and support	4 – Good
Quality of environment	not assessed
Quality of staffing	4 – Good
Quality of management and leadership	not assessed

What the service does well

We sampled personal plans and found that these provided information to staff on how best to care and support each person. These had been reviewed by staff and had involved residents, where able, or their family.

We found that medication management was overall well managed.

We spoke with the new activity person who has been employed to work in the new home when it opens. It was good to hear about all their plans and ideas.

We observed plenty of drinks being offered to people throughout the visit.

We heard about training pathways that were now in place for all grades of staff and how these were being worked towards.

We observed staff and residents chatting together and people looked relaxed.

Residents, relatives and staff were being kept up to date with the planned move. This had included meetings and visits to the new home. People are looking forward to moving.

What the service could do better

We asked the service to make sure that photos were in place on all medication identification forms. We were assured that these would be put in place within one week.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.com.

Inspection and grading history

Date	Type	Gradings	
16 Dec 2015	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
13 Feb 2015	Unannounced	Care and support	5 - Very good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
26 Jun 2014	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
11 Nov 2013	Unannounced	Care and support	2 - Weak
		Environment	3 - Adequate
		Staffing	3 - Adequate
		Management and leadership	2 - Weak
1 Feb 2013	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
10 Jan 2012	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	5 - Very good
4 Aug 2011	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	5 - Very good

Date	Type	Gradings	
10 Jan 2011	Unannounced	Care and support	4 - Good
		Environment	Not assessed
		Staffing	Not assessed
		Management and leadership	Not assessed
30 Jul 2010	Announced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	Not assessed
		Management and leadership	Not assessed
9 Mar 2010	Unannounced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
9 Oct 2009	Announced	Care and support	5 - Very good
		Environment	Not assessed
		Staffing	5 - Very good
		Management and leadership	Not assessed
17 Feb 2009	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
3 Oct 2008	Announced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good

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