

Inspection report

The Orchard Nursery Day Care of Children

Royal Victoria Hospital
13 Craigleith Road
Edinburgh EH4 2DN

Inspected by: Alison Precup
(Care Commission Officer)

Type of inspection: Unannounced

Inspection completed on: 15 February 2008

Service Number

CS2003012093

Service name

The Orchard Nursery

Service addressRoyal Victoria Hospital
13 Craighleith Road
Edinburgh EH4 2DN**Provider Number**

SP2003002986

Provider Name

The Orchard Nursery Ltd

Inspected ByAlison Precup
Care Commission Officer**Inspection Type**

Unannounced

Inspection Completed

15 February 2008

Period since last inspection

12 months

Local Office AddressStuart House
Eskmills
Musselburgh
EH21 7PB

Introduction

Orchard Nursery is located within the grounds of the Royal Victoria Hospital in Edinburgh. The nursery has four separate playrooms – baby room, rainbow room, busy bee room and sunshine room. Children also have access to a large, safe enclosed garden.

The nursery is in partnership with the City of Edinburgh Council to provide pre-school education for children aged 3 years and over.

The management team comprises of the nursery owner and manager. They are supported by 19 members of staff.

The service is registered to operate Monday to Friday from 7.00am to 7.00pm.

Currently there are 92 children on the register. The service is registered to care for a maximum of 56 children attending at one time aged between 3 months and primary school age entry.

The stated aim of the Orchard Nursery is:-

To provide good quality childcare and education with the emphasis on each child being treated as an individual. We strive to provide the children with a varying curriculum to enhance and develop their emotional, social, physical and intellectual skills. We pride ourselves on offering this in a safe, stimulating, happy and caring environment rich in opportunities for all the age groups.

Basis of Report

Before the Inspection

The Annual Return

The service submitted a completed Annual Return as requested by the Care Commission.

The Self-Evaluation Form

The service submitted a self-evaluation form as requested by the Care Commission.

Views of service users

Regulation Support Assessment

This service was inspected after a Regulation Support Assessment (RSA) was carried out to determine the intensity of inspection necessary. The RSA is an assessment undertaken by the Care Commission Officer (CCO) which considers: complaints activity, changes in the provision of the service, nature of notifications made to the Care Commission by the service (such as absence of a manager) and action taken upon requirements. The CCO will also have considered how the service responded to situations and issues as part of the RSA.

This assessment resulted in this service receiving a low RSA score and so a low intensity inspection was required as a result. The inspection was then based upon the relevant inspection focus area(s) and follow up on any recommendations and requirements from previous inspections, complaints or other regulatory activity.

During the inspection process

Staff at inspection

Alison Precup Care Commission Officer

Evidence

During the inspection evidence was gathered from a number of sources including:

Infection control policy

Child protection policy

Inspection Focus Areas and associated National Care Standards for 2007/08

This year's inspection focus areas (IFAs) have been developed from statutory and policy considerations and have been widely consulted upon. Inspection focus areas relevant to this service are:

Infection Control

Protecting People

Scottish Social Services Council and staff training.

These IFAs are reported on within the National Care Standards for Early Education and Childcare under standards:

3 Health and Wellbeing

12 Confidence in Staff

Not all elements of these standards have been inspected.

The services compliance with Scottish Statutory Instrument 2002/114 was checked.

Fire Safety Issues

The Fire (Scotland) Act 2005 introduced new regulatory arrangements in respect of fire safety, on 1 October 2006. In terms of those arrangements, responsibility for enforcing the statutory provisions in relation to fire safety now lies with the Fire and Rescue service for the area in which a care service is located. Accordingly, the Care Commission will no longer report on matters of fire safety as part of its regulatory function, but, where significant fire safety issues become apparent, will alert the relevant Fire and Rescue service to their existence in order that it may act as it considers appropriate. Further advice on your responsibilities is available at www.infoscotland.com/firelaw

Action taken on requirements in last Inspection Report

No requirements were made at the last inspection.

Comments on Self-Evaluation

The self evaluation was completed on line.

View of Service Users

Although on the day of the inspection children were too young to give their formal views of the service. Officers noted that children were happy and content in the nursery. Older children were communicative and interacted well with staff and other adults present.

View of Carers

Seven parents returned Care Standard Questionnaires. The majority of parents were satisfied that the service met the six principles of the National Care Standards. The principles are:

Privacy, Dignity, Choice, Safety, Realising Potential and Equality and Diversity. Comments

included:

"Overall I think my son is well cared for and is offered a variety of activities to stimulate and educate, the curriculum appears to well addressed. The staff have been very friendly, seem to genuinely caring and interested in the children and I feel sure that he enjoys his time at this nursery. My only real concern is the safety of the garden in terms of how exposed it is to the passing public. "

"My youngest daughter is now in nursery she is 15 months. The room she is in provides her with a stimulating environment. The staff are always friendly and approachable"

"I feel that some areas of the nursery could do with some updating/freshening up in particular the toilet/changing area it looks shabby and dated"

"I have been really delighted with the standard of care offered to my two boys at orchard nursery. The staff strike a really good balance between fun patience, firmness, kindness, physical and mental activity. I can't think of any way in which it could be improved"

These comments have been shared with the nursery who will look at addressing some of these issues. On the day of the inspection the officer was informed that the bathroom had recently been refurbished and that there was a programme in place to update all of the nursery.

Regulations / Principles

National Care Standards

National Care Standard Number 3: Early Education and Childcare up to the age of 16 - Health and Wellbeing

Strengths

Only areas relating to the themes for inspection were commented on in this report.

A child protection policy was in place. In addition, through discussion it was evident that the staff were aware of their responsibilities in relation to child protection and they confirmed that they had a copy of the local council guidance and policy on Child Protection. Staff training had been undertaken by all staff.

Policies were in place for health and safety and infection control. In addition, hygiene routines were observed being carried out and these included encouraging the children to wash their hands before snack and after toileting.

The nursery took part in the national tooth brushing scheme and had a copy of the new standards for Nursery and School Tooth brushing Programmes.

Areas for Development

No areas for development were identified during this inspection.

National Care Standard Number 12: Early Education and Childcare up to the age of 16 - Confidence in Staff

Strengths

Only areas relating to the themes for inspection were commented on in this report.

There was sufficient staff present on the day of inspection to meet the needs of the children present. Staff were efficient and well organised.

An effective system for identifying and monitoring staff developmental needs was in place.

Most staff held a relevant child-care qualification.

Areas for Development

Management should encourage all staff to start to register with the Scottish Social Services Council (See recommendation 1)

Enforcement

There has been no enforcement action against this service since the last inspection.

Other Information

Requirements

No requirements were made at the last inspection

Recommendations

1. All staff should begin the process of registering with the Scottish Social Services Council to meet relevant legislation. NCS Early Education and childcare up to the age of 16 .
Standard 12 Confidence in Staff

Alison Precup

Care Commission Officer