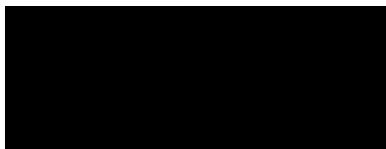


Recorded delivery

Gail Inkster



03 May 2017  
2017356480  
CS2016345684

Dear Madam

**IMPROVEMENT NOTICE**  
**SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)**

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Peek A Boo Nursery, 1 Buchan Road, Fraserburgh, AB43 9WE is not operating in accordance with the requirements of Regulations made under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

**Improvement**

1. By 29 May 2017 you must demonstrate that the manager and all staff have the skills, knowledge and experience necessary to protect children from harm, appropriate for the role in which they are employed. In particular you must ensure that:
  - a) The manager and staff are competent in and knowledgeable about national, local and the service’s own child protection procedures and GIRFEC;
  - b) You introduce and implement effective procedures to assess the manager and staff competency of child protection and GIRFEC on an on-going basis.

This is in order to comply with the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (Scottish Statutory Instrument 2011/210), Regulations 3, 4 (1)(a), 7(2)(c) and 9(2)(b).

2. By 29 May 2017 you must ensure that proper provision is being made for the health, welfare and safety needs of children attending the service. In particular you must ensure that:
- a) You put in place and implement a system which provides that any child protection concerns are referred to the lead agency timeously; and
  - b) Effective chronologies are prepared, used to assess the level of risk to children and that any identified required action is taken timeously;
  - c) Staff work in partnership with carers and external agencies to support the health, wellbeing and safety of children.
  - d) The child protection policy and procedure is further developed to include clearer guidance of the process to follow in the event of any concerns and implemented in the service.

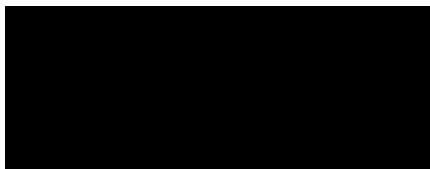
This is in order to comply with the Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (Scottish Statutory Instrument 2011/210), Regulations 3, 4(1)(a) and 5(1).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



cc:  Manager, Peek A Boo Nursery, 1 Buchan Road,  
Fraserburgh, AB43 9WE

Chief Executive, Aberdeenshire Council, Woodhill House, Westburn Road,  
Aberdeen, AB16 5GB