

Recorded delivery

Nestor Primecare Services Ltd t/a Allied Healthcare
Enbrook Park
Sandgate
Folkstone
Kent
CT20 3SE

04 June 2015
2015338637
CS2013316890

Dear Sirs

IMPROVEMENT NOTICE

SECTION 62 PUBLIC SERVICES REFORM (SCOTLAND) ACT 2010 (“the Act”)

Social Care and Social Work Improvement Scotland (hereinafter referred to as “the Care Inspectorate”) has concluded that Allied Healthcare (Edinburgh) Suite 17, Bonnington Mill Business Centre, 70/72 Newhaven Road, Edinburgh, EH17 5QG is not operating in accordance with conditions imposed by or under the Act. The Care Inspectorate hereby gives you notice that unless there is a significant improvement in provision of the service, it intends to make a proposal to cancel your registration in terms of section 64 of the Act. The nature of the improvements to be made, and the period within which they must be made, are specified below.

Improvement

1. By 24 July 2015, you must demonstrate to the Care Inspectorate that scheduled visit times and actual visit times correspond with those agreed with service users

This is in order to comply with Regulations 3 and 4(1)(a) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

2. By 24 July 2015, you must ensure that your medication procedures and practice promotes the health and wellbeing of service users. In order to achieve this you must:-

- (a) ensure that all staff working with service users have received training in the administration of medication and that a record is kept and maintained of the date the training was completed for each member of staff;
- (b) ensure that medicines are administered as prescribed; and
- (c) ensure that staff who are administering medication accurately record that administration in the service user's medication administration record.

This is in order to comply with Regulations 4(1)(a) and 15(b)(i) of The Social Care and Social Work Improvement Scotland (Requirements for Care Services) Regulations 2011 (SSI 2011/210).

Please note that where more than one improvement is specified, failure to demonstrate compliance with any one of the improvements within the required timescale may result in us proceeding to make a proposal to cancel registration.

A copy of this notice has been sent to the local authority within whose area the service is provided as required by section 62(2) of the Act.

Please contact me if you would like to discuss this notice, or if there is anything in the notice you do not understand.

Yours faithfully



Stephen Butcher
Team Manager
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Stuart House, Eskmill, Musselburgh EH21 7PB

cc: Local Authority. The City of Edinburgh Council
The Manager, Allied Healthcare (Edinburgh)
Chief Executive, Allied Healthcare, Beaconsfield Road, Hatfield. AL10 8HU